



## A Value for the Holidays

Did you know that the first electric Christmas lights were created by a telephone company PBX installer? In those days, candles were used to decorate Christmas trees, which was obviously very dangerous. Telephone employees are trained to be safety conscious, so the installer took the lights from an old switchboard, connected them together, strung them on the tree, and hooked them to a battery.

This holiday season, count on Palmerton Telephone for more great solutions, like our Val-YOU Package. Since it includes unlimited local and long distance calling within the

Continental United States, you won't have to worry about the high cost of staying in touch with family and friends. In addition, the many convenience services, such as 3-Way Calling, Touchtone Service, Call Forwarding, Repeat Call, Call Waiting, Voice Mail, Return Call Service, Caller ID Deluxe and Speed Dial 30, are sure to make the season more enjoyable, with less hustle and bustle.

Start the season right – call us today to add the Val-YOU Package for your family!

### Phone Numbers

**Customer Service**  
610-826-6650

**Business Office**  
610-826-2115

**Repair Service**  
610-826-3444

**Gilbert Office**  
610-826-9321

## Would You Like to Give the Gift of Independence?



Do you know someone who is recovering from an injury or who has a permanent disability? This holiday season, help them regain their independence with Personal Emergency Alert from Palmerton Telephone.

Personal Emergency Alert is a 24-hour emergency response service that offers peace of mind for as little as \$17.95 per month with an annual prepay! Local operators can talk to and hear the caller through a special console, which is installed by our trained technicians. A water-resistant alarm sender, either in the form of a

wristwatch or pendant, summons help at the press of a button. After determining what help is needed, the operator will notify up to four predetermined contacts, including 911. These can be family, friends, emergency personnel or caregivers. The equipment has power failure and restore options, and an inactivity alarm.

### COMMONLY ASKED QUESTIONS ABOUT PERSONAL EMERGENCY ALERT FROM PALMERTON TELEPHONE:

#### Can the operator hear me all of the time?

No. The Personal Emergency Alert system connects to the phone line for voice and sound only when it is activated by you.

#### What if I accidentally push the button to activate service?

You will have the ability to reset the alert while it is dialing. If the call does connect to our operator, just explain that you do not have an emergency.

*(Continued on page 2)*

*Palmerton Telephone  
Company continues  
to engineer and  
advance technology  
for tomorrow while  
providing reliability  
and quality service  
that Pennsylvanians  
count on today.*

SERVING THIS AREA SINCE 1900

465 Delaware Avenue • Palmerton, PA 18071 • [www.ptelco.com](http://www.ptelco.com)

# From the Manager's Desk...

Do you know that  
Palmerton Telephone  
has been serving the  
area since 1900?

**Congratulations to Deborah Wilkes of Palmerton, winner of our Momism Survey Contest!**  
Deborah received a \$25 Gift Card to Roadies Restaurant and Bar in Jim Thorpe, four tubing passes to Blue Mountain Ski Area, two \$5 Subway coupons for the Pit Stop in Palmerton, and two tickets to the Penn State vs. Michigan State Football Game on November 22.

**Don't forget to enter this month's Brain Teaser for your chance to win!**

## Inside This Issue

Our staff has lined up some interesting articles for your reading enjoyment this month. First, learn about our Val-YOU Package, which allows you to call anywhere in the Continental United States and talk as long as you want. Next, you can read all about our newest product, Personal Emergency Alert. This would make a great holiday gift for that person with limited mobility who wants to maintain his or her independence. With the touch of a button, a person in distress can summon help any time, 24 hours a day. Following that there is a feature about this month's special offer, Phone Guard. Find out how this service can benefit you. There's a lot more, including our Fun Facts. Read these to impress your family and friends!

Best wishes to all of our loyal customers for a happy holiday season from everyone here at Palmerton Telephone.

Sincerely,  
**Tom Lager**  
General Manager  
Palmerton Telephone Company



## Give the Gift of Independence *(continued from page 1)*

### Can I wear the pendant in the shower?

Yes. The pendant is water resistant, and for your protection, should be worn in the shower but not immersed in water.

### Will Personal Emergency Alert work if the power goes out?

Yes. The internal standby batteries will allow you to use the alarm unit even if there is a power outage.

## Slovak Christmas Soup

### Ingredients:

Mushrooms—1/2 pound dry, or 1 quart canned drained + chopped  
1 quart Sauerkraut juice  
3 quarts of water  
1 cup of rice  
1 tablespoon butter  
1 small onion chopped  
1 tablespoon flour  
Salt + Pepper

Wash and dry mushrooms well in warm water. Mix sauerkraut juice and water (if a saucier juice is preferred use more juice and less water). Bring juice to boiling point. Add mushroom and simmer 1 hour. Add rice to mushroom soup-simmer 1/2 hour or more (if canned mushrooms are used, simmer only 1/2 hour). Put onion, butter, and flour into a skillet, brown well. Add to soup and mix well.

Serves 12.

Recipe

## Learn More About Our Partner, PenTeleData

Many Palmerston Telephone customers also use services from our partner company, PenTeleData. Whether their name is very familiar to you, or brand new, you may not realize the impact their services have on our community.

### **Healthcare: Faster medical diagnosis**

Their MPLS Network with Intelligent Routing offers the ability to provide interactive healthcare using modern technology and telecommunications, called TeleHealth. It allows medical providers the opportunity to offer immediate diagnosis and treatment recommendations.

### **Banking: Speed and security for anytime transactions**

Whether it's an ATM transaction or online banking, it's likely PenTeleData is behind the scenes, helping to make your transactions fast and secure.

### **Education: Fun learning at your fingertips**

PenTeleData's reliable connections offer the resources to research a project or take a virtual field trip to far-out places - without ever leaving your home or classroom.

### **Business: Keeping offices connected**

With the reliability and speed of their 10 Gbps network, PenTeleData keeps businesses, like your local grocery store, connected; allowing them to share inventory, information and communication with their corporate and other offices.

In addition, they are the power behind the Internet in many homes.

*Recently, PenTeleData released a new video that describes all of what they do. For an entertaining and humorous nine minutes, check it out at [www.wearepenTeledata.com](http://www.wearepenTeledata.com). It's high-speed, baby!*

## Return Call and Repeat Call

Are you looking for small steps to make your life easier? If so, consider using Repeat Call and Return Call.

**Repeat Call** automatically redials the last number dialed. If the called number is busy, Repeat Call will keep dialing that number for up to 30 minutes and signal the calling party with a special ring if the called number becomes available. Calls made using this service are subject to the regular local or toll charges. Repeat Call is available for only \$3.00 a month.

**Return Call** automatically redials the number of your last incoming call, even if you did not answer the call. If the number is busy, Return Call will keep dialing that number for up to 30 minutes and signal you with a special ring when the called number becomes available. Calls made using this service are subject to the regular local or toll charges. This great feature is \$.50 per use or by subscription for just \$4.00 per month.

To order these or any of our many enhanced services, please call us at (610) 826-6650.

*Do you know that  
Palmerston Telephone  
copper wires, connected  
end to end, circle the  
earth 4 times at the  
equator?*

## Brain Teaser October 2008 Winner!

**Congratulations to  
Carron Cseh of  
Palmerston.  
Carron was the  
winner of a \$25 Gift  
Card to Roadies  
Restaurant and Bar  
at Penn's Peak in Jim  
Thorpe, Pa.**

I sound like a work of  
one letter, but I'm  
actually three. Look  
the same from both  
ends—I'm a  
palindrome you see.  
What am I?

*Answer: eye*

### Fun Facts

Olive oil is made only from green olives. Nearly the entire production of green olives grown in Italy is converted into olive oil.

The giraffe's heart is huge; it weighs 25 pounds, is 2 feet long, and has walls up to 3 inches thick.

A drop of water may travel thousands of miles between the time it evaporates into the atmosphere and the time it falls to the Earth again as rain, sleet, or snow.

From 1941 until 1950, violet was part of the color mixture for "M&M's"® Plain Chocolate Candies.

Lettuce and celery will keep longer if stored in the refrigerator in paper bags instead of cellophane ones. Do not remove the outside leaves of either until ready to use.

One has to eat 11 pounds of potatoes to put on 1 pound of weight.

The first Rolls-Royce sold for \$600.00 in 1906. Today the cheapest model goes for close to \$200,000.

Pigs, dogs, and some other animals can taste water, but people cannot. Humans don't actually taste the water, they taste the chemicals and impurities in the water.

A mile on the ocean and a mile on land are not the same distance. On the ocean, a nautical mile measures 6,080 feet. A land or statute mile is 5,280 feet.

### Phone Guard

#### Do Not Disturb!

*Would you like to control your incoming phone calls? With PhoneGuard, you can!*

When the Telemarketing feature is active, callers hear this message: "If your call is of a telemarketing, survey or solicitation nature, please hang up now. These calls will not be accepted. Otherwise, from your touchtone phone, dial one plus the pound sign to complete this call." If you have Voice Mail, the caller is also given the option to stay on the line and leave a voice mail message.

Using the Internet, you can designate a Preferred List of up to fifty phone numbers to bypass the Telemarketing Feature. That way, family and friends will not have to listen to the message every time they call.

PhoneGuard also allows you to put the phone in "do not disturb" mode, so that only people you want to talk to can reach you. When this feature is active, all callers hear the following message, "The party you have reached does not wish to be disturbed at this time. From your touch tone phone, please enter a PIN followed by the pound sign to complete this call, or hang up now."

Your phone rings only when someone to whom you have entrusted your PIN (personal identification number) enters the code.

When the Telemarketing feature is active and someone designated on your Preferred List calls, you will hear a special ring to indicate it is a preferred caller. Likewise, when the Do Not Disturb feature is active and someone enters your PIN, you will hear the special ring.

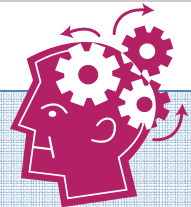
For the month of December, we are offering free installation for the PhoneGuard feature. To try it, call us today at (610) 826-6650!

### Can you beat this **BRAIN TEASER?**

**Palmerton Telephone is giving away a \$25 Gift Card to Roadies Restaurant and Bar at Penn's Peak in Jim Thorpe, Pa.**

To enter, e-mail the correct answer to [ptelco@ptd.net](mailto:ptelco@ptd.net) or send a 3" x 5" index card to 465 Delaware Ave. Palmerton, PA 18071. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by **12/19/08**.

**Good Luck!**  
**Palmerton Telephone**



#### Brain Teaser

What is the only word (besides "I"), that when CAPITALIZED, looks the same from the front, back, above and below?