



Why Landline Phone Service?

Choosing a communications provider can be difficult. With so many options, we'd like to share some facts about your service with Palmerton Telephone. After reading them, we're sure you will agree – landline service with Palmerton Telephone is a great value and the most reliable choice!

- > In order to ensure 99.999% uptime of telephone service, our crews are on standby 24 hours a day, 7 days a week, 365 days a year for fast emergency response.
- > Customers of Palmerton Telephone don't have to worry about dropped calls, frequent outages and areas of no service.
- > Our Val-YOU Package bundles local and long distance services with some of our most requested calling features for one low monthly price (if you don't have it already, call us today!)
- > Landline phone service from Palmerton Telephone does not require electricity to a home. As long as you have one wired (not cordless) phone, you can make or receive calls – without worrying about running out of battery life. Back-up batteries only last a short time – a power outage can last much longer.
- > We have redundancy plans in place for outages, including batteries, standby generators and mobile units. The power for most standard telephones is supplied over your telephone line. If you rely exclusively on a cordless phone, keep a wired phone handy for emergencies. That way, if the power does go out, you can simply switch the jack from one phone to the other.
- > Since our customers are also our neighbors, friends and family, we care about the same things. We are active participants in the

local emergency response teams, volunteer at the schools, and attend the same community events.

- > Palmerton Telephone is committed to serving our communities in every way that we can—from putting up holiday decorations every year in Palmerton to helping out the local Wildlife Information Center and assisting and encouraging our own employees to volunteer in their communities.
- > We participate in the Universal Service Fund (USF). This fee, governed by the Federal Communications Commission, promotes the availability of quality service at affordable rates throughout the United States, including rural, low income, and high cost areas. It also ensures that schools, libraries and health care providers receive advanced communication services.
- > We maintain over 700 miles of copper and fiber optic telephone cables in Carbon and Monroe Counties, both aerial and underground. If we placed all the copper wires end-to-end they would stretch to just over 108,000 miles—that means they would go around the earth just over 4 times at the equator!
- > Our investment is not fixed only to our cables that make up our telephone network, but also the land, buildings, and other equipment necessary to keep everything running smoothly throughout the year.
- > With the increased bandwidth available from fiber optics, the types of communications services we will be able to offer in the future will be limited only by the imagination.

BEST OF ALL, WE ARE LOCAL. IF YOU HAVE A QUESTION OR CONCERN, WE ARE ONLY A VISIT OR TELEPHONE CALL AWAY!

Phone Numbers

Customer Service
610-826-6650

Business Office
610-826-2115

Repair Service
610-826-3444

Gilbert Office
610-826-9321

*Palmerton Telephone
Company continues
to engineer and
advance technology
for tomorrow while
providing reliability
and quality service
that Pennsylvanians
count on today.*

SERVING THIS AREA SINCE 1900

465 Delaware Avenue • Palmerton, PA 18071 • www.ptelco.com

From the Manager's Desk...

Do you know that
Palmerton Telephone
has been serving the
area since 1900?

THAT PERSONAL TOUCH

One of the biggest complaints I hear regarding today's business environment is "I want to talk to a live person". Another popular one is "When I do get a live person, they don't speak English well". Palmerton Telephone may have the solution to this problem for your business. One of the best-kept secrets in local business is the Palmerton Telephone answering service. During off hours or if you need to close temporarily, such as for lunch, you can simply forward your calls to our switchboard and our operators can become the welcoming voice of your business.

Our operators, all of whom speak English, are on duty around the clock. Our switchboards are located right here on Delaware Avenue in Palmerton, not in Calcutta. We can perform services as simple as giving out your hours of

business to taking an urgent message and delivering it to you ASAP. Rates vary with the level of service starting at \$30.00 monthly.

While we can also provide automated attendant services and elaborate voice mail for your business, we can also give you that human element lacking in so many of today's customer service interfaces. Please call our business office today and talk to a live person about Palmerton Telephone answering service.

Sincerely,

Tom Lager

General Manager
Palmerton Telephone Company

DO YOU HAVE A CHANGE TO MAKE TO YOUR PHONE BOOK LISTING?

IT'S ALMOST TIME FOR THE NEW PALMERTON TELEPHONE PHONEBOOK! RESIDENTIAL CUSTOMERS WHO WOULD LIKE TO MAKE A NAME CHANGE, ADD A SPOUSE'S NAME OR REVISE A LISTING TYPE (PUBLISHED OR UNPUBLISHED) SHOULD CONTACT OUR BUSINESS OFFICE AT 610.826.6650. UNTIL FEBRUARY 28, 2009, WE WILL WAIVE THE FEE CHARGED FOR A RESIDENTIAL NAME CHANGE. REVISIONS MADE AFTER THIS DATE MAY NOT BE INCLUDED IN THE 2009 DIRECTORY.

Shrimp Skewers

Ingredients:

- > 3 cloves garlic, minced
- > 1/3 cup olive oil
- > 1/4 cup tomato sauce
- > 2 tablespoons red wine vinegar
- > 2 tablespoons chopped fresh basil
- > 1/2 teaspoon salt
- > 1/4 teaspoon cayenne pepper
- > 2 lbs. fresh shrimp, peeled & deveined
- > skewers

Directions:

1. In a large bowl, stir together the garlic, olive oil, tomato sauce, and red wine vinegar. Season with basil, salt, and cayenne pepper. Add shrimp to the bowl, and stir until evenly coated. Cover, and refrigerate for 30 minutes to 1 hour, stirring once or twice.
2. Preheat grill for medium heat. Thread shrimp onto skewers, piercing once near the tail and once near the head. Discard marinade.
3. Lightly oil grill grate. Cook shrimp on preheated grill for 2 to 3 minutes per side, or until opaque.

Recipe Feb09

Do You Have A WIRELESS SERVICE?

IF YOU USE BOTH LANDLINE AND WIRELESS TELEPHONE SERVICES, PALMERTON TELEPHONE OFFERS SOME FEATURES THAT CAN MAKE THEM MORE EFFICIENT AND CONVENIENT.

Call Forwarding – When you are away from home, but would like to receive your telephone calls, use call forwarding to send your home telephone calls to your wireless phone (long distance and airtime rates may apply).

To activate Call Forwarding, press *72 (Rotary dial 1172) and listen for dial tone. Dial the number to which you want the calls forwarded. Wait for a connection with that number to be made. Keep the connection for six seconds.

If the number is busy, or there is no answer, hang up and repeat the steps again. When you hear two short tones, call forwarding service is active. No answer is necessary on the second attempt.

To confirm your Call Forwarding is activated, redial *72 (Rotary dial 1172), and listen for two short tones. If you hear the tones, your calls are being forwarded.

To deactivate, dial *73 (Rotary dial 1173) and listen for two short beeps and a dial tone. If you hear the beeps and dial tone, Call Forwarding has been cancelled.

Unified Messaging - With Unified Messaging, the Voice Mail system sends an e-mail containing your voice message as an audio file to an e-mail address that you provide. This way, you can check your voice messages from anywhere you have access to your e-mail, including from a PDA or Smartphone.

To order Voice Mail with Unified Messaging, please call our Customer Service Department.

*Do you know that
Palmerton Telephone
copper wires, connected
end to end, circle the
earth 4 times at the
equator?*

Some Exciting News about the **NEW 511 IN PENNSYLVANIA!**

We have some good news to share about your upcoming travel plans! Beginning this summer, Pennsylvania motorists will have access to additional statewide travel information. The Federal Communication Commission has designated 511 as the nationwide three-digit telephone number for traveler information. Pennsylvania will join 33 other states in offering free traveler information services such as travel delays, road and weather conditions and regional tourism information that will be accessible via the Internet and phone. Users will be able to register for proactive travel alerts, provided through e-mail and text messaging.

In metropolitan areas, the 511 system will also provide transit and air travel information.

In the meantime, PennDOT encourages travelers to access current traveler information at www.dot.state.pa.us, which includes travel conditions for all Pennsylvania interstates, travel advisories, weather forecasts and traffic cameras.

Brain Teaser December 2008 Winner!

**Congratulations to
Ken Smith
Kunkletown, PA.
Ken was the
winner of a \$25 Gift
Card to Roadies
Restaurant and Bar
at Penn's Peak in Jim
Thorpe, Pa.**

What is the only word
(besides "I"), that when
CAPITALIZED, looks the
same from the front,
back, above and
below?

Answer: NOON

Fun Facts

New York was the first state to require the licensing of motor vehicles. The law was adopted in 1901.

The number of hamburgers the McDonald's fast-food chain has sold is 12 times the world's total population.

"Diddle for the middle" is a slang expression used for the start of a darts game. Opposing players each throw a single dart at the bull's eye. The person who is closest starts the game.

The most common street name in the U.S. is Second Street. This is followed by Park Street and Third Street. Main Street doesn't even make the top ten.

The diameter of Venus is only about 400 miles less than that of Earth.

Walt Disney World is home to the largest working wardrobe in the world with over 2.5 million costumes in its inventory.

Valentine's Day means chocolate, and lots of it. According to U.S. candy manufacturers, Americans spend \$1.1 billion each Valentine's Day on candy, making it the fourth biggest holiday of the year for confectionery purchases. In order, the top three holidays for candy sales are Halloween, Christmas, and Easter.

All the coal, oil, gas, and wood on Earth would only keep the Sun burning for a few days.

In one year, hens in America lay enough eggs to encircle the globe a hundred times.

DSL

GET PALMERTON TELEPHONE DSL, AND KISS YOUR DAYS OF SLOW DIAL-UP INTERNET SERVICE GOODBYE!

Experience the thrill. It's like having the speed of your favorite roller coaster every day, but without the nauseous feeling in your stomach.

Packages are as low as \$19.95 a month, and include 5 e-mailboxes per customer with 50 MB of storage per mailbox and FREE access to any PenTeleData Unleashed Wi-Fi Hot Spot location. As if that wasn't enough, during the month of February, we're offering free DSL installation.

Why are you still waiting? For more information or to sign up for Palmerton Telephone DSL, call us at (610)826-6650.

HAPPY VALENTINE'S DAY!

It's February, time to reach out and call everyone you love! Whether you'll be calling Love Valley, North Carolina or Valentine, Texas, with Palmerton Telephone's Val-YOU Package, you won't have to worry about long distance charges. Our Val-YOU Package customers receive unlimited local and long distance calling within the Continental United States, 3-Way Calling, Touchtone Service, Call Forwarding, Repeat Call, Call Waiting, Voice Mail, Return Call Service, Caller ID

Deluxe, Speed Dial 30 and the low international calling rates offered by Palmerton Long Distance.

As an added bonus, Val-YOU Package Customers who have or choose to add Platinum or Platinum Plus DSL will automatically save \$10 per month on their high-speed broadband Internet connection.

Start saving today – call (610) 826-6650 and ask us to include YOU in the Val-YOU Package!

Can you beat this **BRAIN TEASER?**

Palmerton Telephone is giving away a \$25 Gift Card to Roadies Restaurant and Bar at Penn's Peak in Jim Thorpe, Pa.

To enter, e-mail the correct answer to ptelco@ptd.net or send a 3" x 5" index card to 465 Delaware Ave. Palmerton, PA 18071. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by **2/20/09**.

Good Luck!
Palmerton Telephone



Brain Teaser

Thomas and Steve go down to the beach to collect sea shells. They take one bag with them. How many shells can they put in the empty bag?