



**Phone Numbers**

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**Customer Service**  
610-826-6650

**Business Office**  
610-826-2115

**Repair Service**  
610-826-3444

**Gilbert Office**  
610-826-9321

*Palmerton Telephone  
Company continues  
to engineer and  
advance technology  
for tomorrow while  
providing reliability  
and quality service  
that Pennsylvanians  
count on today.*

**THE TOP 10 REASONS  
TO HAVE A LANDLINE TELEPHONE**

**RING. RING. THAT'S THE SOUND OF YOUR TELEPHONE, ALERTING YOU TO A CALL. FORTUNATELY, AS A PALMERTON TELEPHONE CUSTOMER, YOU CAN ALWAYS ASSUME THAT YOUR TELEPHONE IS AVAILABLE FOR INCOMING AND OUTGOING CALLS. THAT'S NOT ALWAYS THE CASE WITH OTHER PROVIDERS.**

No matter what other services you compare, we are sure that you will find your landline telephone service to be the best choice. When considering a broadband telephone or cellular service, here are some important things to know about Palmerton Telephone:

1. **Reliability** – Landline telephone service works without electricity. As long as you have at least one wired phone, you can count on your service even when the power is out. Unlike broadband or cellular service, you don't have to be concerned about charging a battery when there is a long power outage.
2. **Dependable Quality** – We offer superior service. You don't have to worry about dropped calls, frequent outages and areas of no service.
3. **Local and Responsive Service** – Customer Service is important to us. Unlike national providers, who ask you to speak to an automated service instead of a person, we'll give you the individual attention you deserve. Plus, our local technicians (your neighbors) are on call to handle immediate emergencies.
4. **Dedication to the Community** – Since our customers are also our neighbors, friends and family, we care about the same things. We are active participants in the local emergency response teams, volunteer at the schools, and attend the same community events.
5. **Instant and Hassle-Free Connections** – Your calls are connected almost immediately, without the waiting time associated with cellular services.
6. **State-of-the-Art Services** – Although we serve non-metropolitan areas, we use the most modern technologies and connect rural areas to the national telephone network.
7. **Superior Voice Clarity** – We provide a clear, crisp connection, without break-up and background noise.
8. **Convenience** – Unless each person in your household is going to have a cell phone with them all of the time, simply picking up the phone isn't as easy as it is with landline extensions.
9. **Universal Service Fund** – Unlike most Broadband service providers, we participate in the Universal Service Fund (USF). This fee, governed by the Federal Communications Commission, promotes the availability of quality service at affordable rates throughout the United States, including rural, low income, and high cost areas. It also ensures that schools, libraries and health care providers receive advanced communication services.
10. **Safety** – By calling 911 from your landline phone, emergency operators can immediately locate your emergency.

**Palmerton Telephone has been serving the area since 1900. Our focus has always been, and will continue to be, our customers. If you ever have a question or concern about your telephone service, please do not hesitate to call us at (610)826-6650.**

**SERVING THIS AREA SINCE 1900**

**465 Delaware Avenue • Palmerton, PA 18071 • www.ptelco.com**

## From the Manager's Desk...

*Do you know that  
Palmerton Telephone  
has been serving the  
area since 1900?*

### KEEPING YOUR RESOLUTIONS?

I know, January is the time we talk about resolutions, but February is when they are broken. How many of your resolutions made last month are still in force? Here are some quotes from well known people on the subject:

"New Year's is a harmless annual institution, of no particular use to anybody save as a scapegoat for promiscuous drunks, and friendly calls and humbug resolutions." Mark Twain

"The proper behavior all through the holiday season is to be drunk. This drunkenness culminates on New Year's Eve, when you get so drunk you kiss the person you're married to." P.J. O'Rourke

"New Year's Resolution: To tolerate fools more gladly, provided this does not encourage them to take up more of my time." James Agate

"Good resolutions are simply checks that men draw on a bank where they have no account." Oscar Wilde

"From New Year's on the outlook brightens; good humor lost in a mood of failure returns. I resolve to stop complaining." Leonard Bernstein

And finally, one of my favorites: "A New Year's resolution is something that goes in one Year and out the other." Anonymous

Hope you're doing a better job of keeping your resolutions than I am.

Sincerely,

*Tom Lager*

General Manager  
Palmerton Telephone Company

## TECHNOLOGY: WHAT'S NEXT?

Arthur C. Clarke once said, "Every revolutionary idea seems to evoke three stages of reaction. They may be summed up by the phrases: One, it's completely impossible. Two, it's possible, but it's not worth doing. Three, I said it was a good idea all along."

In his 1979 book, "The Fountains of Paradise," Clark described what once sounded like science fiction: a space elevator to the moon. He wrote about a scientist battling the technological, political and ethnical difficulties involved in creating a space elevator. Until his death last

year, Clarke remained an outspoken advocate for researching and funding such an idea.

Today, Microsoft is a sponsor of an annual space elevator conference. Teams from around the world are continually working to make Clarke's dream a reality. Japan and Russia are among the top competitors, although the reality is that there is a long way to go. The first problem is finding a viable material strong enough to make the cables. One estimate is that a super light material would need to be about 25 times stronger than anything that is commercially

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### Stir Fried Pasta with Veggies

#### Ingredients:

- > 8 ounces spaghetti
- > 2 cloves crushed garlic
- > 2 tablespoons olive oil
- > 1 onion, sliced into thin rings
- > 2 skinless, boneless chicken breast halves - cut into bite-size pieces
- > 2 cups broccoli florets
- > 2 cups cauliflower florets
- > 2 cups julienned carrots
- > salt to taste
- > ground black pepper to taste
- > 2 tablespoons soy sauce

#### Directions:

1. Bring a large pot of water to a boil. Cook spaghetti pasta in boiling water until al dente. Drain.
2. Meanwhile, heat oil in a large skillet or wok over medium-high heat. Cook garlic in oil for 1 minute. Stir in onion, and cook until soft. Stir in chicken, and cook until juices run clear. Mix in the broccoli, cauliflower, and carrots, and cook for 2 to 5 minutes, stirring frequently. Season with soy sauce, salt, and pepper.
3. Toss pasta with vegetables, and serve warm.

# PC AND SECURITY TIPS

Imagine that you are sitting at home, trying to connect to the Internet, and it isn't working. For some of us, that means some hard core troubleshooting and a few miserable minutes until a cause can be found. For others, it's a call to Technical Support, grasping at any quick fix that doesn't point to a major computer problem, all the while ignoring that gut-wrenching feeling over the possibility of costly repairs.

If you are a Palmerston Telephone DSL customer, here are some common computer solutions. Keep them in mind for the next time you encounter a PC problem (and you just might save a lot of aggravation).

1. It's not a good idea to leave expired antivirus or other security software floating around. If it isn't active, renew it or remove it and replace it!
2. Remember that windows help (on your start menu) can help with many normal questions like "How do I uninstall a program?" and "How do I set up another user profile?"
3. PenTeleData has e-mail set-up instructions for most clients on their web page: [www.ptd.net](http://www.ptd.net). Simply choose 'Customer Support' from the menu and then 'E-mail'.
4. A fast Internet connection does not make your computer boot faster or your Internet Explorer program load faster. It DOES make large jobs like receiving pictures and video through either email or the web much faster. Higher speed packages are also important for households with more than one computer.
5. If you are setting up a router for Palmerston Telephone DSL, you will be using DHCP. That also means you have a dynamic IP address and the router will automatically get the proper settings from us, so no need to specify DNS addresses, gateways, etc.
6. If you are using a wireless router, please do yourself a big favor and secure the wireless. You don't want the neighbors connecting to your network and using your bandwidth, and you definitely don't want little Johnny downloading copyrighted music using your modem.

7. Remember that you often have free service from your router manufacturer during the first 90 days (at least) from the date of purchase. You can use that service to secure your wireless network.
8. Windows mail (The Vista and Windows 7 version of Outlook express) does not have identities. If you are upgrading computers from one that used Outlook Express and want to accommodate multiple people, go to your windows help and search on "create user account".
9. Webmail ([webmail.ptd.net](http://webmail.ptd.net)) is great for keeping tabs on the most current e-mails when you are on vacation, but remember: when deleting e-mail from Webmail, don't forget to go into the trash folder and hit 'empty'. That way, you'll avoid exceeding your complimentary storage space and avoid additional fees.
10. PenTeleData's Technical Support is able to troubleshoot your modem and PC settings. What they can do to help with a router is limited, just like your water company not being able to fix your faucet. When you call, you can often cut the amount of troubleshooting time by having one computer directly connected to the modem without a router.
11. Did you know that if you are unhappy with your Internet Explorer, there are alternative programs like Firefox? You can find it at [www.mozilla.org](http://www.mozilla.org).
12. Problem sending/receiving e-mail: If the computer is not shut down on a regular basis, shut the machine down (completely off). Leave it off for a few minutes and restart. Try the e-mail again.

**For more helpful information, visit our partner PenTeleData online for some important security tips: [www.ptd.net/securitytips](http://www.ptd.net/securitytips). If you'd like more personal assistance, consider their Computer Patrol. They'll come to your home or business to find the computer or networking solution you need. For more information, visit [www.ptdpatrol.com](http://www.ptdpatrol.com) or call 1.877.610.9090.**

*Do you know that  
Palmerston Telephone  
copper wires, connected  
end to end, circle the  
earth 4 times at the  
equator?*

## Brain Teaser December 2009 Winner!

**Congratulations to Donald Frable of Palmerston, Pa. Donald was the winner of a \$25 Gift Card to Roadies Restaurant and Bar at Penn's Peak in Jim Thorpe, Pa.**

If you threw a white hat with a blue ribbon into the Red Sea, what would it become?

*Answer: wet*

## TECHNOLOGY: WHAT'S NEXT? (CONTINUED)

available at this time. A separate competition offers a prize to any team that can build a tether that's at least twice as strong as what is currently on the market.

Another obstacle is how to keep the cable and the elevator itself from being hit by meteorites or space junk floating around in space. Perhaps a massive cleanup of Earth's near orbit could be the solution.

Based on the knowledge of a current three-story prototype, one scientist estimates the cost to construct a space elevator at \$2 billion, the equivalent of a massive sky-

scraper in New York City. Some estimates say that it could be done in the next ten years.

In comparison, the technology we know today is quite different than even fifteen or twenty years ago. School age children probably don't remember a time when Caller ID, Call Waiting and the Internet didn't exist. Advancements have come quite far and the possibilities are endless. One thing is for sure though: at Palmerston Telephone, we'll continue to use the latest technology to make sure your communication service is affordable and reliable.

### Fun Facts

The hummingbird's tiny brain, 4.2% of its body weight, is proportionately the largest in the bird kingdom.

Set in 175 acres of woodland in Yorkshire Dales, Britain's Lightwater Valley Theme Park has the longest roller coaster in the world, The Ultimate, as affirmed by the *Guinness Book of World Records 2000*.

At any given time, there are 1,800 thunderstorms in progress over the Earth's atmosphere. Lightning strikes the Earth 100 times every second.

In Hollywood's early movie-making days, even the stars supplied their own wardrobe for contemporary films. Period clothes were supplied from stock, or by the Western Costume Company, established in 1912. This remained the practice for most male actors and for all extras. Anyone with a dress suit could earn extra money and higher status in films of the 1920s.

A dragonfly flaps its wings 20 to 40 times a second, bees and houseflies 200 times, some mosquitoes 600 times, and a tiny gnat 1,000 times.

Up to the age of six or seven months, a child can breathe and swallow at the same time. An adult cannot do this.

Migrating geese fly in a V-formation to save energy. A goose's wings churn the air and leave an air current behind. In the flying wedge, each bird is in position to get a lift from the current left by the bird ahead. It is easier going for all, except the leader. During a migration, geese are apt to take turns in the lead position.

Every plant in Tomorrowland at Disneyland in Anaheim, California, is edible. Plants in this section of the amusement park include bananas, strawberries, tomatoes, and more. Guests are more than welcome to pick their fill.

### DSL

**Why choose Palmerton Telephone DSL, Powered by PenTeleData? With so many Internet options, it can be difficult to decide which one is best. If you consider these Digital Subscriber Line (DSL) facts, we're sure it will make your decision much easier.**

#### RELIABILITY AND CONVENIENCE

- DSL provides a constant connection to the Internet that is not affected by shared bandwidth.
- It's fast – DSL offers speeds up to 3 Mbps.
- Palmerton Telephone DSL customers receive PenTeleData Unleashed Wi-Fi Hot Spot Internet access FREE in any Unleashed hot spot location.
- With DSL, you can talk on the telephone and surf the Internet at the same time.
- Each account may have up to 5 E-mailboxes with 50 MB of storage for each.

#### HOME NETWORKING AND SECURITY

- With Palmerton Telephone DSL, you can network up to five computers on one connection.
- Unlike other providers, DSL is not a shared bandwidth.

#### LOCAL CUSTOMER SERVICE WITH HOMETOWN VALUES

- If you ever have a problem, we are just a phone call away – or you can visit one of our local offices.
- Since we live in your community, we care about the same things that matter to you. Our children go to school together and we probably see you at the grocery store. Palmerton Telephone's employees are your neighbors, family and friends.

#### AFFORDABILITY

- With five speed packages priced from \$19.95, we're sure to have one that meets your needs.

#### EASY INSTALLATION

- Since almost everyone has a telephone jack near their computer, there is no need to run a new unsightly line. Our technician will install the modem – and for the month of February, we'll waive the installation fee. It doesn't get any easier than that!

**One more thing - call before February 27, 2010 to schedule installation for your home and you'll get the first 6 months for just \$99!**

### Can you beat this BRAIN TEASER?

**Palmerton Telephone is giving away a \$25 Gift Card to Roadies Restaurant and Bar at Penn's Peak in Jim Thorpe, Pa.**

To enter, e-mail the correct answer to [ptelco@ptd.net](mailto:ptelco@ptd.net) or send a 3" x 5" index card to 465 Delaware Ave. Palmerton, PA 18071. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by **2/20/10**.

**Good Luck!**  
**Palmerton Telephone**



### Brain Teaser

Following you day by day, I never do have to say. Being a friend of the sun, I vanish when it's dark. I mean you no harm, and am within the reach of your arm.