



March 2008 Product Feature

V a l - Y O U P a c k a g e

Are you looking for a way to save on your telephone bill? Well, then Happy St. Patrick's Day – you're in luck!

About a year ago, at the request of our customers, Palmerton Telephone began offering a bundled package. The result, our **Val-YOU Package**, is a cost-effective way to control your telephone bill, while enjoying some of our most requested calling features.

If you do not already have the **Val-YOU Package**, here's a glance at what you are missing:

- Perhaps the best part is the **unlimited local and long distance calling within the Continental United States**. That means no surprising high bills for calls to your family or friends who live in another state.
- **Three-Way Calling** allows you to add a third person to your conversation without the help of an operator.
- **Call Forwarding** allows you to transfer all of your calls to another telephone number.
- **Repeat Call** automatically redials the last number dialed. If the called number is busy, Repeat Call will keep dialing that number for up to 30 minutes and signal the calling party with a special ring if the called number becomes available.
- **Call Waiting** allows you to receive and answer another call when you are already on the telephone.
- **Voice Mail** is available 24 hours a day, 7 days a week, from any touchtone phone and unlike an answering machine, does not require electrical power. It will take a message while you are on another call and you can even have your messages delivered to your e-mail address. With **Unified Messaging**, the voicemail system sends an e-mail containing your voice message as an audio file to an e-mail address that you provide. This way, you can check your voice messages from anywhere you have access to your e-mail.
- **Return Call** automatically redials the number of the last incoming call, whether the call was answered or not. If the dialed number is busy, Return Call will keep dialing that number for up to 30 minutes and signal the calling party with a special ring if the dialed number becomes available.
- **Deluxe Caller ID** shows the telephone number and name of an incoming call on the customer provided display unit.
- **Caller ID** also provides the ability to reject calls from those who have blocked the display of their telephone number on outgoing calls. This feature is called **Anonymous Call Rejection**.

(Continued on page 3.)

Phone Numbers

Customer Service
610-826-6650

Business Office
610-826-2115

Repair Service
610-826-3444

Gilbert Office
610-826-9321

*Palmerton Telephone
Company continues
to engineer and
advance technology
for tomorrow while
providing reliability
and quality service
that Pennsylvanians
count on today.*

SERVING THIS AREA SINCE 1900

465 Delaware Avenue • Palmerton, PA 18071 • www.ptelco.com

From the Manager's Desk...

Do you know that
Palmerton Telephone
has been serving the
area since 1900?

WELL DONE, TOWAMENSING FIRE CO.

Last December, a few days before Christmas, the call went out from Carbon County Communications to Fire District 9 for a rescue. Two children were missing and were presumed to have been sledding on a steep embankment. This is the kind of call firefighters approach with a mixture of hope and trepidation. You hope you will be able to use your training to find the victims and return them safely to their family, but know full well that there is a chance you won't. In this case, the firefighters, with assistance from surrounding companies, were able to find and rescue the children. After a short hospital stay, both were returned to their families. This was a happy ending, and a heart warming story in and of itself.

"Now," as Paul Harvey says, "for the rest of the story." On a follow up visit to check on the welfare of their former patients, fire company officials learned that because of the disruption in the family caused by the event, shopping had not been done and there would be no gifts under the tree on Christmas morning. The firefighters mobilized again, this time, canvassing the community and soliciting donations from merchants and individuals for gifts for the fami-

ly. They even had Santa deliver the gifts in person.

The firefighters did their job in rescuing the children. It's what they are trained to do. The community expects it of them. Risking one's life to save another is routine for our brave volunteers. They deserve our thanks and support for that action alone. Towamensing Township Fire Company, however, has gone well beyond what is "required and expected" in providing materially for a happier holiday for this family. For this they deserve an even greater measure of our praise and support.

This is just one story of how volunteer firefighters go beyond protecting their communities from disaster. The volunteer firefighters in your community probably go out of their way to provide other community services like children's Christmas parties, Easter egg hunts or sponsoring Scout troops. Join or support your local volunteer fire company today.

Sincerely,

Tom Lager

General Manager
Palmerton Telephone Company

Recipe March 08

Pineapple Delight

- > 2 Eggs (beat until fluffy)
- Add by hand:
- > 20 oz. can of crushed pineapple
- > 2 c. flour
- > 1 c. sugar
- > 1 c. brown sugar
- > 2 t. baking soda
- > 1 c. walnuts

Mix all ingredients together and put in rectangle cake pan. Bake at 350 degrees for 45 minutes.

Wait until cake is cooled and top with cream cheese icing.

Cream Cheese Icing mixture:

- > 1 (8 oz.) package cream cheese
- > 1/4 lb. butter
- > 1 1/2 c. confectioner's sugar (powdered)
- > 1 t. vanilla

The "How To" Corner

CALLER ID

If you've ever seen Caller ID, you know that an amazing thing happens when the phone rings. In fact, the number (and usually the name) of the calling party appears on the Caller ID display – so you can choose whether to answer the phone!

How does it work?

The caller's information is transmitted in binary codes of 1 and 0, similar to data sent to a computer modem. The Caller ID unit acts as a mini processor, and decodes the data for display after the first ring. If you could listen to the phone line just after the first ring, you would hear a "bleep" sound that lasts about half a second.

How do I add Caller ID to my telephone line?

Deluxe Caller ID is a subscription service, which you can add by contacting our Business Office. It is an included feature for Palmerton Telephone Val-YOU Package Customers.

In addition to displaying the name and number of the caller, what else does Deluxe Caller ID offer?

Caller ID provides the ability to reject calls from those who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection. Anonymous Call Rejection can be activated by dialing *77 (Rotary Dial 1177) and deactivated by dialing *87 (Rotary Dial 1187).

You may also block your information from being displayed on outgoing calls. This service is free and available via two methods: per call blocking and line blocking. It is not necessary to order per-call blocking service. Simply enter *67 (or 1167 on a rotary phone) to block Caller ID information from being displayed for a single call. Line blocking, added by calling our Customer Service, blocks your Caller ID information for all outgoing calls except those to 911, toll free numbers and 900 numbers.

**For more information, or to order
Deluxe Caller ID, please call our Business
Office at 610.826.6650.**

*Do you know that
Palmerton Telephone
copper wires, connected
end to end, circle the
earth 4 times at the
equator?*

Brain Teaser January 2008 Winner!

**Congratulations to
Barbara Howell of
Palmerton, PA.
Barbara was the
winner of a \$25 Gift
Card to Roadies
Restaurant and Bar
at Penn's Peak in Jim
Thorpe, Pa.**

I start in July and end
in November. What's
my name - can you
decipher?

Answer: "Jason"

Product Feature Continued

V a l - Y O U P a c k a g e

- **Speed Dial 30** lets you call frequently called numbers by dialing one or two digits. These numbers can be either local or long distance.

As an added bonus, Val-YOU Package Customers who have or choose to add **Platinum or Platinum Plus DSL** automatically save \$10 per month on their high-speed broadband Internet connection. Palmerton Telephone DSL, Powered by PenTeleData, offers a variety of features, including a dedicated, constant Internet connection, free Spam Tagging, free Unleashed Wi-Fi Hot Spot Access, unlimited access to the Internet, five e-mailboxes with up to 50 MB per mailbox, no busy signals and 24x7 Technical Support!

This exceptional value is just \$39.99 per month, plus applicable taxes and surcharges. To order, simply call our Business Office at (610)826-6650 and ask us to include YOU in the Val-YOU Package.

Fun Facts

If you have 3 quarters, 4 dimes, and 4 pennies, you have \$1.19. You also have the largest amount of money in coins without being able to make change for a dollar.

The 57 on Heinz ketchup bottles represents the number of varieties of pickles the company once had.

There are 10 human body parts that are only 3 letters long (eye, hip, arm, leg, ear, toe, jaw, rib, lip and gum).

The king of hearts is the only king without a moustache.

7.5 million toothpicks can be created from a cord of wood.

In the early days of the telephone, operators would pick up a call and use the phrase, "Well, are you there?". It wasn't until 1895 that someone suggested answering the phone with the phrase "number please?"

The roar that we hear when we place a seashell next to our ear is not the ocean, but rather the sound of blood surging through the veins in the ear. Any cup-shaped object placed over the ear produces the same effect.

Children grow faster in the springtime.

Elephants are the only mammals that can't jump.

Computer Problems, Again?

It happens to all of us. The frustration of computer problems can seem overwhelming - but you are not alone. The next time you need assistance, don't forget about Palmerton Telephone's affiliation with PenTeleData. PenTeleData's Computer Patrol Team will come to your home to set up a new computer, repair your computer, install a wireless network, protect you from unwanted Internet intruders or remove spyware.

They are nearby, in Palmerton, and make house calls. Simply call Computer Patrol at 1.877.610.9090 or visit them online at www.ptdpatrol.com.

In addition, watch your mailbox for details regarding Computer Patrol's new Preferred Customer Program. After any initial qualifying visit, you will receive a Computer Cash Card for a return visit, to be redeemed by 12/31/08 (some restrictions apply).



1.877.610.9090 | www.ptdpatrol.com

Visit us on the Web!

Palmerton Telephone is available on the Internet, 24 hours a day, 7 days a week! You can learn more about our services, send us an e-mail, learn about your rights and responsibilities as a telephone customer, read past issues of our monthly newsletter and more. Visit us today at www.ptelco.com!

Can you beat this BRAIN TEASER?

Palmerton Telephone is giving away a \$25 Gift Card to Roadies Restaurant and Bar at Penn's Peak in Jim Thorpe, Pa.

To enter, e-mail the correct answer to ptelco@ptd.net or send a 3" x 5" index card to 465 Delaware Ave. Palmerton, PA 18071. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by **3/31/08**.

Good Luck!
Palmerton Telephone



Brain Teaser

Which fruits come every month?

hint: one word