

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**DIRECTORY LISTINGS**

All subscribers, including pay telephones, are entitled to one or more listings in the official alphabetical directory published by the Telephone Company. (C)

Listings furnished without charge:

<b><u>No. of Listings</u></b>	
Business Service Listings.....	1
Pay Telephone Listings.....	1 (C)
Residence Service Listings.....	2

Additional listings are provided at \$ .50 per month. This charge will continue while the directory containing such listing is in effect. The charge will be terminated: if the main station telephone service is terminated; upon death of listed party; listed party subscribes for service in his own name; or moves to a location where he is not accessible to the subscriber's station.

Acceptable listings are limited to the real names of individuals, partnerships, or corporations and/or names under which such individuals, partnerships or corporations actually conduct their business.

**NON-PUBLISHED NUMBERS**

A telephone number is "non-published" when it is omitted from the directory and also from the information lists of the Telephone Company. Upon request and at a rate of \$.65 per month, a subscriber may have a "non-published" number, but such requests are discouraged as far as possible, and the subscriber is required to sign a written statement releasing the Telephone Company from all responsibility for losses arising from such arrangement. Unless the specific call number is given by the person calling, connection will not be established with a telephone having a "non-published" number.

This charge does not apply if the subscriber has another telephone line at the same location which is listed in the directory and information lists.

When existing service for the same customer requires a number change in order to establish or continue "non-published" service, a charge as shown in Section 3 applies.

Pay telephone customers will not be charged for a non-published telephone number. (C)

(C) Indicates Change

Palmerton Telephone  
Company

Section 6  
Ninth Revised Sheet 2  
Canceling Eighth Revised Sheet 2

SUSPENSION OF SERVICE AT SUBSCRIBER'S REQUEST

Upon request from a subscriber, service will be suspended for a period of not less than one month, nor longer than ten months in a period of any consecutive twelve months, for a charge equivalent to one-half the rate for local service, equipment, mileage and listings, other than foreign listings.

The Telephone Company assumes no responsibility to intercept calls and provide information on inward calls.

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(C) Indicates Change

Palmerton Telephone  
Company

Section 6  
Sixth Revised Sheet 3  
Canceling Fifth Revised Sheet 3

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(C) Indicates Change

Palmerton Telephone  
Company

Section 6  
Fifth Revised Sheet 4  
Canceling Fourth Revised Sheet 4

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Palmerton Telephone  
Company

Section 6  
Fifth Revised Sheet 5  
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Palmerton Telephone  
Company

Section 6  
Third Revised Sheet 6  
Canceling Second Revised Sheet 6

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(C) Indicates Change

Palmerton Telephone  
Company

Section 6  
Third Revised Sheet 7  
Canceling Second Revised Sheet 7

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**SUBSCRIBER INTERCEPT SERVICE**

The Telephone Company will provide subscriber intercept service on active telephone numbers for a minimum period of one week. This service provides for a telephone operator who will intercept all the subscribers calls and relay one message to the calling party. The operator will not take messages, extend calls, or act in the capacity of a secretary.

	<u>Install- tion Chg.</u>	<u>Weekly Charge</u>
Subscribers intercept service.....	See Sec. 3	\$ 4.50

This service will be provided only with the understanding that the Telephone Company reserves the right to discontinue the service whenever it no longer operates a manual switchboard. The customer indemnifies and saves the Telephone Company harmless against all claims arising from the subscriber intercept service, or any other claims, and against all claims arising out of an act or omission of the customer or of the calling party in connection with the facilities provided by the Telephone Company.

**OPERATOR ANSWERING SERVICE**

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**Issued:** August 14, 2001

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Palmerton Telephone  
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Section 6  
Fifth Revised Sheet 8  
Canceling Fourth Revised Sheet 8

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(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**NATIONAL DIRECTORY ASSISTANCE**

(C)

1. **GENERAL**

National Directory Assistance provides customers with the listings of individuals or businesses located outside the Regional Calling Area but within the United States.

2. **REGULATIONS**

- a. A maximum of two requested telephone numbers per call is permitted. Charges are applied per call.
- b. No call allowances or discounts apply.
- c. The National Directory Assistance rate will not apply to the following types of calls:
  1. calls placed from residence dial tone lines where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical disability, or from the business dial tone line of a customer certified with a disability where assistance is otherwise not available.
  2. calls placed from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
- d. National Directory Assistance will not be offered from the following services:

Hotel/Motel Guest Lines
- e. If a customer requests both a Local Directory Assistance listing and a National Directory Assistance listing on the same call, the National Directory Assistance rate will apply for both listings. The Local Directory Assistance request will not be subtracted from a residential customer's call allowance and an additional Local Directory Assistance rate will not apply.

(C)

(C) Indicates Change

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**Issued:** June 24, 2003

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**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**DIRECTORY ASSISTANCE SERVICE**

1. General  
Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of this company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

2. Regulations

a. **Monthly Call Allowance**

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

b. **Exemptions**

Charges for Directory Assistance Service are not applicable to the following types of calls of Directory Assistance:

1. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.

2. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

c. **Multiple Number Request**

A maximum of two requested telephone numbers per call are permitted.

3. Rates.....	<u>Per Call</u>	
a. Where the customer direct dials Directory Assistance.....	\$ .35	
b. Where the customer places a call to the Directory Assistance attendant via a Telephone Company Operator.....	\$ .35*	
c. Where the customer direct dials Directory Assistance from a Pay Telephone.....	\$ .25	(C)
d. Where the customer originates a Directory Assistance call from a Pay Telephone via a Telephone Company Operator.....	\$ .25*	(C)

\*Plus the applicable operator handled rate.

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

OPERATOR SERVICES

A. LINE STATUS VERIFICATION

Upon customer request the operator will verify and provide the line status condition subject to a charge of 70¢ for each request.

No charge will apply for a line status verification when a trouble condition is indicated on the line.

B. CALL INTERRUPTION

Upon customer request the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$1.10 for each request. This charge includes the line status verification and call interruption.

(C) \* \* \* \*

C. OPERATOR CALLS

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

Calling Card Customer Dialed	Operator Station-to-Station #	All Types Person-to-Person
\$ .35	\$ .90	\$2.50

# - Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls.

(C) Indicates Change

Issued: October 2, 1991

Effective: October 4, 1991

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

"900" INFORMATION SERVICE BLOCKING

A. General

Where central office facilities permit, "900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a "900" Information Service number (900-NXX-XXXX).

B. Regulations

1. Blocking is available on individual lines for residence and business customers.
2. When the blocking is activated, direct dialed calls to all "900" Service numbers are blocked.
3. Initial blocking is provided at no charge upon customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates listed below.
4. Blocking can be provided on a Foreign Exchange access line.
5. Blocking service may not be available with certain multi-line business arrangements.
6. There is no charge to remove "900" Information Service Blocking.

C. Rates

"900" Information Service Blocking

Service Charges

Residence (per line)

Initial Request	No Charge
Subsequent Request	\$ 11.00

Business

Initial Request	No Charge
Subsequent Request	\$ 14.00
Per Line Equipped	\$ 6.00

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE**

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239. (C)

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2021. (C)

Per residence access line, per month	\$0.04	(D)
Per business access line, per month	\$0.04	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change (D) Indicates Decrease



**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephones shall be completed free of charge. All IntraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff.

The company will make available to the Telecommunications Relay Service (TRS) user a calling card. The rates for the calling card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

TOLL RESTRICTION SERVICE

A subscriber may request the Telephone Company to restrict originating toll calling on an access line. This restriction allows Local and Extended Area Service calling in addition to calls to the 411 and 911 service codes. All .1+, .0+, .0-, and 7 digit home NPA calls are denied. Incoming calls to the access line are not effected.

There is no charge for the initial activation of this service on an access line. Subsequent activations on the same access line will incur a service order charge and a network access charge as per Section 3 of this tariff.

There is no charge for the removal of this service from an access line.

(C)

**Issued:** August 14, 2001

**Effective:** September 13, 2001



**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**CUSTOM CALLING SERVICES** (cont'd)

The Voice Mail Package is available only to non-regulated enhanced service providers who desire to integrate it with their own service to offer a single enhanced Voice Mail product. The Voice Mail Package is not available to individual business and residence customers as a stand alone service.

**B. RATES**

	<u>Business Monthly Recurring</u>	<u>Residence Monthly Recurring</u>	
Call Forwarding	\$.00	\$.00	(D)
Call Transfer \$3.50	\$3.00		
Call Waiting \$.00	\$.00	(D)	
3-Way Calling	\$.00	\$.00	(D)
* * *	*	*	(C)
Speed Dialing Short List	\$.00	\$.00	(D)
Speed Dialing Long List	\$.00	\$.00	(D)

Installation charges apply as detailed in Section 3.

The Voice Mail Package is classified as a Business Service. The monthly recurring rates that apply to the two feature package are as follows:

<u>No. of Feature Packages</u>	<u>Monthly Rate/Package</u>
1 5, per package	\$6.00
6, 20, per package	\$5.30
21 50, per package	\$4.70
51 100, per package	\$4.10
101+, per package	\$3.60

(C) Indicates Change      (D) Indicates Decrease

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

DIRECT INWARD DIALING SERVICE (DID)

A. GENERAL

This service permits incoming dialed calls from the exchange network to reach a specific seven digit number without the assistance of an attendant.

DID service requires special central office equipment and is furnished only where facilities permit.

This service is normally provided from the central office which serves the customer's location, if that central office is considered as equipped in that both the necessary facilities and telephone numbers can be made available. If DID cannot be provided from the customer's local serving office DID can be furnished from another DID equipped central office on an FX or FCO basis. In such cases, the FX or FCO rates and regulations specified elsewhere in this Tariff are applicable, in addition to the rates for DID. DID service is furnished with compatible systems.

The monthly and non-recurring charges specified are in addition to the rates shown elsewhere in this Tariff for the services with which this offering is associated.

The Suspension of Service provisions shown elsewhere in this Tariff do not apply.

The regulations governing the provision of telephone numbers furnished in connection with Direct Inward Dialing are:

Direct Inward Dialing Service telephone numbers are only furnished in groups of 20 numbers. The Telephone Company will provide telephone numbers arranged in a group in consecutive (whenever possible) or non-consecutive order, as the customer desires.

The Telephone Company accepts no responsibility for reserving telephone numbers to be used at some future time. Should the provision of additional service necessitate telephone number changes, Tariff charges specified elsewhere in this Tariff apply.

DID is furnished upon the condition that the customer contract for adequate facilities, e.g., trunks, circuit packs or equivalent, etc., to permit the use of the service without injurious effect on general telephone service. Certain conditions,

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)DIRECT INWARD DIALING SERVICE (DID) (cont'd)A. GENERAL (cont'd)

such as transmission limitations, may require the provision of additional switching equipment on the customer's premises in order to furnish DID service. The Telephone Company may refuse to furnish, or refuse to continue to furnish service for failure to comply with this regulation. Additional listings may be furnished subject to the rates and regulations specified elsewhere in this Tariff.

Where Direct Inward Dialing is furnished on more than one group of incoming Trunks, each group shall be considered as a separate service and charged accordingly, and the service must be provided on all trunks in a trunk group. A trunk group is any quantity of central office trunk bearing the same Central Office Code.

Where the Direct Inward Dialing is furnished and all numbers in a number group have not been connected for service, the customer shall be responsible for providing interception of calls to vacant or nonworking assigned station lines or telephone numbers by means of attendant intercept or recorded announcement service.

B. RATES

	Product/ Service Charge	Monthly Rate
Direct Inward Dialing Service, for:		
Each group of 20 DID trunk numbers (1)	\$15.00	\$5.60
DID Termination per each trunk (2)	25.00	30.50

NOTES:

- (1) A service establishment charge of \$125.00 is applicable to the initial installation of the first group of 20 DID Trunk Numbers.
- (2) In addition, Dial Tone Lines equipped for DID service are charged for at the Tariff Dial Tone Line rate and charges.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)PROVISIONS FOR CALLER ID

Caller ID Service is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID Service works only on calls which originate from and terminate in central offices which are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service.

As facilities permit, Caller ID Service will be provided to the following customers: Residence and Business One-Party Service and PBX Trunks. For calls originating from a line within a PBX Multi-line hunting group, only the main telephone number will be delivered.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-list and non-published telephone numbers.

The telephone numbers that will not be displayed to the Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber, their display unit will notify them that the calling telephone number is unavailable.

In addition to the ability to see the telephone number of incoming calls, Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated by dialing \*77 (tone) or 1177 (rotary) and deactivated by dialing \*87 (tone) or 1187 (rotary). This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

PROVISIONS FOR CALLER ID (cont'd)

The Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a Caller who has activated the Per-Call blocking or Per-Line blocking, calls a Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call Rejection announcement will not be rated as completed calls.

Caller ID Service, Deluxe Caller ID Service, Per-Call Blocking and Per-Line Blocking can be used by customers with push button or dial pulse (rotary) telephones.

PROVISIONS FOR DELUXE CALLER ID

Deluxe Caller ID Service is an enhancement of the optional feature Caller ID Service. Deluxe Caller ID allows a subscriber to see the telephone number and name of an incoming call displayed on the customer provided display unit. The telephone number and name of an incoming call will display between the first and second rings. Deluxe Caller ID works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Deluxe Caller ID is available to customers by monthly subscription only, which provides unlimited use of the service.

As facilities permit, Deluxe Caller ID Service will be provided to the following customers: Residence and Business One-Party Service and PBX Trunks.

The telephone numbers and names that will be displayed on a Deluxe Caller ID subscriber's display unit include listed, non-list and non-published telephone numbers.



**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)PROVISIONS FOR DELUXE CALLER ID (cont'd)

The telephone numbers that will not be displayed to the Deluxe Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Deluxe Caller ID subscriber, their display unit will notify them that the calling telephone number and name is unavailable.

In addition to the ability to see the telephone number and name of incoming calls, Deluxe Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number and name on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated by dialing \*77 (tone) or 1177 (rotary) and deactivated by dialing \*87 (tone) or 1187 (rotary). This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Deluxe Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Deluxe Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Deluxe Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call Rejection announcement will not be rated as completed calls.

CALLER ID PER-CALL BLOCKING

Per-Call Blocking is automatically available to all customers served by the Company. This blocking option allows the calling party to block the passage of their telephone number and name on outgoing calls. This feature can be activated by dialing \*67 (Tone) or 1167 (Rotary) prior to placing each call.

Palmerton Telephone  
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First Revised Sheet 23  
Cancels Original Sheet 23

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

CALLER ID PER-CALL BLOCKING (cont'd)

When this blocking feature is activated by the calling party, and they place a call to a Caller ID or Deluxe Caller ID subscriber, the subscriber's display unit will indicate that the incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Caller ID Per-Call Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

The pay telephones in the company serving area will only be equipped with the Caller ID Per-Call Blocking option. Instructions on how to use blocking will be provided at each pay telephone location. (C)

CALLER ID PER-LINE BLOCKING

The calling party may prevent the display of their telephone number and name on a permanent basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number and name of all calls placed from that line to a Caller ID or Deluxe Caller ID subscriber, unless the feature is deactivated. If a subscriber of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and name would be sent for that call only. After the call is completed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call.

The code to deactivate Per-Line Blocking is the same as the one used to activate Per-Call Blocking. Caller ID Per-Line Blocking will be available to all customers in the Company serving area.

The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Telephone Company.

(C) Indicates Change

Issued: March 18, 1997

Effective: April 15, 1997

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

CALLER ID PER-LINE BLOCKING (cont'd)

When this service is removed, the line is automatically converted to the Per-Call Blocking capability. Caller ID Per-Line Blocking does not prevent the delivery of telephone numbers to 911 emergency service provider.

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Caller ID and Deluxe Caller ID subscribers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her telephone number and name calls a Caller ID or Deluxe Caller ID subscriber that has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to a Caller ID or Deluxe Caller ID subscriber that has activated ACR: (1) place the call by unblocking the telephone number; or (2) place the call through an operator which may involve charges in addition to the cost of the call. The live operator surcharge will be waived for customers of the Palmerton Telephone Company who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

CALLER ID WITH CALL WAITING

(C)

This package combines Caller ID Service with Call Waiting in order to provide a discounted rate to customers subscribing to both services when compared to the sum of the rates of the individual service offerings.

Customers already subscribing to both services will have their bills adjusted accordingly as of the effective date of this tariff provision.

DELUXE CALLER ID WITH CALL WAITING

This package combines Deluxe Caller ID Service with Call Waiting in order to provide a discounted rate to customers subscribing to both services when compared to the sum of the rates of the individual service offerings.

Customers already subscribing to both services will have their bills adjusted accordingly as of the effective date of this tariff provision. \_\_\_\_\_

(C)

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

RATES	Nonrecurring Charge (per order) (per line)	Monthly Charge (per line)	
Caller ID Service (1)			
Residence	(2)	\$6.00	
Business	(2)	\$8.00	
Deluxe Caller ID Service (1)			
Residence	(2)	\$7.00	
Business	(2)	\$9.00	
Caller ID Blocking			
Per Call	--	--	
Per Line			
Residence	(2) *	---	
Business	(2) *	---	
Caller ID Service with Call Waiting			(C)
Residence	(2)	\$8.00	
Business	(2)	\$12.00	
Deluxe Caller ID Service with Call Waiting			
Residence	(2)	\$9.00	
Business	(2)	\$13.00	(C)

\*Initial per line blocking is provided at no charge upon customer request. This nonrecurring charge would only apply for subsequent requests for Caller ID Blocking (Per Line) for the same customer at the same address. This nonrecurring charge will be waived for customers of the Palmerton Telephone Company who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

- (1) Caller ID Service and Deluxe Caller ID Service will be offered on a monthly basis only.
- (2) Nonrecurring charges per order will be at the prevailing Company nonrecurring service order rates. The nonrecurring charge does not apply to upgrades in service from Caller ID to Deluxe Caller ID.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**PROVISIONS FOR CALL TRACE**

When activated by the user, this feature traces the number of the last call received. The number will be sent to the local telephone office and will be provided only to a representative of an authorized law enforcement agency(s) and not to the subscriber. This service should be only be used in the case of life-threatening, obscene or harassing calls.

This service can be activated from tone phones by dialing \*57 and from rotary dial phones by dialing 1157.

This service is available only on a per use basis. The charge per activation is \$1.00.

**PROVISIONS FOR REPEAT CALL**

This feature automatically redials the last number dialed. If the called number is busy, REPEAT CALL will keep dialing that number for up to 30 minutes and signal the calling party with a special ring if the called number becomes available. Calls made using this service are subject to the appropriate local or toll charges.

This service can be activated from tone phones by dialing \*66 and from rotary dial phones by dialing 1166. There is no charge of the use of Repeat Call. (C)

\* \* \*

(C) Indicates Change

(D) Indicates Decrease

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

PROVISIONS FOR RETURN CALL

This feature automatically redials number of the last incoming call, whether the call was answered or not. If the called number is busy, RETURN CALL will keep dialing that number for up to 30 minutes and signal the calling party with a special ring if the called number becomes available. Calls made using this service are subject to the appropriate local or toll charges.

This service can be activated from tone phones by dialing \*69 and from rotary dial phones by dialing 1169.

This service is available only by monthly subscription. The monthly subscription charge is \$4.00. Nonrecurring charges per activation will be at the prevailing Company nonrecurring service order rates.

PROVISIONS FOR SELECTIVE CALL FORWARDING

This feature allows the user to forward incoming calls from up to ten (10) telephone number within the 610 calling area to another telephone number. Calls made using this service are subject to the appropriate local or toll charges.

This service can be activated from tone phones by dialing \*63 and from rotary dial phones by dialing 1163. Deactivation codes are \*83 (Tone) or 1183 (Rotary).

This service is available only by monthly subscription. The monthly subscription charge is \$3.50. Nonrecurring charges per activation will be at the prevailing Company nonrecurring service order rates.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

PROVISIONS FOR SELECTIVE CALL REJECTION

This feature allows the user to automatically reject calls from directory numbers (DNs) on the customer's predesignated screening list. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he or she is trying to reach does not wish to receive calls at this time.

This service can be activated from tone phones by dialing \*60 and from rotary dial phones by dialing 1160. Deactivation codes are \*80 (Tone) or 1180 (Rotary).

This service is available only by monthly subscription. The monthly subscription charge is \$5.00. Nonrecurring charges per activation will be at the prevailing Company nonrecurring service order rates.

PROVISIONS FOR SELECTIVE CALL ACCEPTANCE

This feature screens incoming calls against a list of subscriber-specified directory numbers (DNs) and then accepts any calls from those numbers. Calls from other DN's are denied access to the subscriber's line and are routed to a recording, indicating that the party he or she is trying to reach does not wish to receive calls at this time.

This service can be activated from tone phones by dialing \*68 and from rotary dial phones by dialing 1168. Deactivation codes are \*88 (Tone) or 1188 (Rotary).

This service is available only by monthly subscription. The monthly subscription charge is \$5.00. Nonrecurring charges per activation will be at the prevailing Company nonrecurring service order rates.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

PROVISIONS FOR DISTINCTIVE RINGING/CALL WAITING TONE

This feature provides special treatment for calls received from customer-specified telephone numbers. The customer creates a screening list through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing or call waiting tone. Calls from telephone numbers not included on the screening list will produce a normal ringing pattern or call waiting tone.

This service can be activated from tone phones by dialing \*61 and from rotary dial phones by dialing 1161. Deactivation codes are \*81 (Tone) or 1181 (Rotary).

This service is available only by monthly subscription. The monthly subscription charge is \$5.00. Nonrecurring charges per activation will be at the prevailing Company nonrecurring service order rates.

PROVISIONS FOR TEEN LINE SERVICE

This feature provides for up to four (4) numbers on one (1) access line. Incoming calls to each number can be identified by a unique ringing pattern.

This service is available by monthly subscription. The monthly subscription charge is \$4.50 per number. Nonrecurring charges per activation will be at the prevailing Company nonrecurring service order rates.

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Palmerton Telephone  
Company

Section 6  
1<sup>st</sup> Revised Sheet 30  
Cancels Original Sheet 30

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

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Palmerton Telephone  
Company

Section 6  
1<sup>st</sup> Revised Sheet 31  
Cancels Original Sheet 31

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

\* \* \*

(C)

**SALES PROVISION**

The Telephone Company may, from time to time, upon thirty (30) days' notice to the Commission waive or lower the recurring charges for these services, subjective to the following conditions.

**Conditions**

This sales provision will apply to all Residence and/or Business subscribers who add these services.

The sales provision may be offered for a maximum of three months and will be offered on no more than one occasion per calendar year per service.

The Telephone Company will notify subscribers of the waiver or reduction of recurring charges by any or all of the following methods: Direct mail, bill inserts, telemarketing, newspapers, radio/television and by signs posted on Company premises which are accessible to the general public. However, the Telephone Company is not limited to these methods and shall not be held liable for the lack of notification to subscribers.

For the limited purpose of this sales provision, the applicable recurring charges shall be those in effect on the date the subscriber orders the service from the Telephone Company.

(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT**

Bundled Packages

The following bundled package is a discounted billing arrangement. All regulations applicable to all features included in this bundled package, as specified in this Telephone tariff, apply to those services and features when offered as part of the bundled packages.

1. Description

- a. This package includes Dial tone line, 3-Way Calling, Touchtone, Call Forwarding, Repeat Call (optional, but no charge) Call Waiting, Voice Mail, Return Call, Caller ID Deluxe, Speed Dial – 30 Number and Unlimited toll within the Continental United States\*.

2. Regulations

- a. Bundled Packages are only available to customers whose long distance service is provided by Palmerton Long Distance. The residential unlimited long distance plan provides unlimited minutes of direct dialed station (1+) interstate and intrastate long distance calls within the Continental United States for residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, call forwarding, three-way calling, resale, telemarketing or other non-residential uses, the Company may immediately convert the customer's long distance to a non-unlimited plan. (C)
- b. The Small Business unlimited long distance plan provides unlimited minutes of direct dialed station (1+) interstate and intrastate long distance calls within the Continental United States. Use of the Small Business unlimited long distance plan for Internet access services, mass autodialing, resale or telemarketing is prohibited subject to conversion as outlined in a. above.
- c. Bundled Packages are only available to residential and small business customers. A small business is defined as one with twelve (12) lines or less billed to one account. Any small business customer converting one (1) line to the Business Bundled Package shall be required to convert all other business lines to the Bundled Package. Bundled Packages are not available to Pay Telephone Customers. (C)
- d. Bundled Package customers may terminate the package or switch to another calling plan at any time.

(C) Indicates Change

**Issued:** October 15, 2009

**Effective:** October 16, 2009

**MISCELLANEOUS SERVICE AND EQUIPMENT**

Bundled Packages (Contd.)

- e. Customers enrolled in Bundled Packages, who fail to pay the entire package rate due per month, will have all existing Bundled Package services converted to the applicable tariff rates for the individual services included in their package. Service Charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Bundled Packages until such time as all associated unpaid balances have been paid in full.

3. Rates

The recurring rates for services are as follows and are in addition to all other charges for service and equipment, plus service connection charges as applicable in Section 3.

<u>Basic Package Residential</u>	\$39.49 per line per month	(D)
Dial tone line <sup>(1)</sup>		
3-Way Calling <sup>(1)</sup>		
Touchtone <sup>(1)</sup>		
Call Forwarding <sup>(1)</sup>		
Repeat Call <sup>(1)</sup>		
Call Waiting <sup>(1)(4)</sup>		
Voice Mail <sup>(3)</sup>		
Return Call <sup>(1)</sup>		
Caller ID Deluxe <sup>(1)</sup>		
Speed Dial – 30 Number <sup>(1)</sup>		
Unlimited toll within the Continental United States* <sup>(2)</sup>		

\* Calls outside the Continental United States will be billed at rates established by PLD.

- (1) The regulated portions of this package can be found in Sections 2 and 6 of this Tariff.
- (2) Provided for informational purposes only (non-jurisdictional in this tariff); customers must also subscribe to Palmerton Long Distance.
- (3) Provided for informational purposes only (this is a deregulated service).
- (4) Call waiting is optional for the bundled package.

(The information previously listed on this page has been moved to Section 6, Sheet 35)

(D) Indicates Decrease

Palmerton Telephone  
Company

Section 6  
First Revised Sheet 34  
Cancels Original Sheet 34

**MISCELLANEOUS SERVICE AND EQUIPMENT**

Bundled Packages (Contd.)

3. Rates (contd.)

<u>Basic Package Small Business</u>	\$49.49 per line per month	(D)
Dial tone line <sup>(1)</sup>		
3-Way Calling <sup>(1)</sup>		
Touchtone <sup>(1)</sup>		
Call Forwarding <sup>(1)</sup>		
Repeat Call <sup>(1)</sup>		
Call Waiting <sup>(1)(4)</sup>		
Voice Mail <sup>(3)</sup>		
Return Call <sup>(1)</sup>		
Caller ID Deluxe <sup>(1)</sup>		
Speed Dial – 30 Number <sup>(1)</sup>		
Unlimited toll within the Continental United States* <sup>(2)</sup>		

\* Calls outside the Continental United States will be billed at rates established by PLD.

- (1) The regulated portions of this package can be found in Sections 2 and 6 of this Tariff.
- (2) Provided for informational purposes only (non-jurisdictional in this tariff); customers must also subscribe to Palmerton Long Distance.
- (3) Provided for informational purposes only (this is a deregulated service).
- (4) Call waiting is optional for the bundled package.

(D) Indicates Decrease

**MISCELLANEOUS SERVICE AND EQUIPMENT**Promotional Offerings1. Description

The following promotional offerings will be available during 2010. Availability of each is indicated below.

<u>Advanced Calling Feature</u>	<u>Promotion</u>	<u>Promotional Period</u>
CALLER ID	Waive Non-Recurring Charge on Installation	January 1 – 31, 2010
BUNDLED PACKAGES	Waive Non-Recurring Charge on Installation	March 1 – 31, 2010
BUNDLED PACKAGES	Waive Non-Recurring Charge on Installation	June 1 – 30, 2010
CALLER ID	Waive Non-Recurring Charge on Installation	August 1 – 31, 2010
BUNDLED PACKAGES	Waive Non-Recurring Charge on Installation	September 1 – 30, 2010
BUNDLED PACKAGES	Waive Non-Recurring Charge on Installation	December 1 – 31, 2010

(C) Indicates Change

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