

### Customer Connection | August 2022

## From the Manager's Desk

#### Dear Valued Customer,

Unwanted telemarketing calls can be very annoying. They can also be an disturbance to your at home privacy. Pennsylvania has passed a "Do Not Call" law, which gives Pennsylvanians the option to eliminate many of these calls by placing their names on a statewide "Do Not Call" list.

If you would like to be included on the National Do Not Call list or would like to read more, you can visit the Federal Trade Commission website at www.donotcall.gov or Pennsylvania's Attorney General at:

https://www.attorneygeneral.gov/submit-a-complaint/not-call-verification/

For even more added protection again unwanted calls, you can also sign up for RoboBLOCK, which allows us to block robo callers who use fake Caller ID numbers. RoboBLOCK is \$1.00 per month. For more information, visit our website at ptelco.com.

Thank you for choosing Palmerton Telephone Company. We are here for you. If you need any assistance or have any questions regarding your landline telephone service, please give us a call at 610-826-6650 or stop in.

Best Regards,

*Tim Hausman* General Manager, Palmerton Telephone Company

# Phone Feature of the Month:

Return Call

Automatically redials number of the last incoming call, whether the call was answered or not. If the called number is busy, Return Call will keep dialing that number for up to 30 minutes and signal the calling party with a special ring if the called number becomes available. Calls made using this service are subject to the regular local or toll charges. Use Return Call from tone phones by dialing \*69 or from rotary phones by dialing 1169. Return call is \$.50 per use or \$4.00 per month.



#### **Community Calendar**

If you'd like to see what's happening to benefit the non-profit groups in our area, visit our Community Events Calendar at <u>www.ptelco.com</u>. Just select 'Menu', then 'Community Calendar'.



Customer Service: 610-826-6650 • Business Office: 610-826-2115 • Repair Service: 610-826-3444 • Gilbert Office: 610-826-9321

465 Delaware Avenue • Palmerton, PA 18071 • www.ptelco.com



## Customer Connection | August 2022

Product of the Month	
High-Speed DSL	
Back to school is fast approaching. Now is the perfect time to consider Palmerton Telephone High-Speed DSL internet access.	Accelerate 1.5*   19.95/Month Download: 1.5 Mbps.   Upload: 265 kbps
DSL service offers you a constant, always-on high-speed connection to the Internet that doesn't tie up your telephone line, and you'll never get a busy signal. Just turn on your computer, log in, and you're online!	Accelerate 3.0*   22.95/Month
Other features and benefits of Palmerton Telephone High- Speed DSL include: speeds up to 10 Mbps, network up to 5 computers on one connection (router not included), 5 email boxes per customer with 2 GB per mailbox and	Download: 3 Mbps.   Upload: 320 kbps
PenTeledData Unleashed Wi-Fi Hot Spot Internet access. <b>Call us at (610) 826-6650 before August 31st and receive FREE Installation</b> <b>on your DSL service.</b> *Not all speed packages are available in all areas. Save \$10/month on Accelerate 10 DSL plan by combining with the	Accelerate 5.0*   29.95/Month Download: 5 Mbps.   Upload: 1 Mbps
Val-YOU package. Customers who do not have phone service from Palmerton Telephone pay an additional \$10/month. Speeds shown are maximum. Your speed may be less depending upon such factors as the length of the circuit connecting your premises to our central office. \$10.00 monthly modem rental fee applies. Standard installation charges apply.	Accelerate 10.0*   39.95/Month Download: 10 Mbps.   Upload: 1 Mbps
Brain Teaser	Brain Teaser   June 2022 Winner
Palmerton Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerton, PA. To enter, e-mail the correct answer to jbrixius@brctv.com or send a 3" x5" index card titled "August Brain Teaser" to 613 Third Street, Palmerton, PA 18071. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by 08/20/22. Good Luck!	<ul> <li>Congratulations to Josephine Mihalek, of Palmerton, PA. Josephine was the winner of a \$25 Gift Card to Claude's Creamery in Palmerton, PA.</li> <li>Question: No matter how little or how much you use me, you change me every month. What am I?</li> <li>Answer: A Calendar</li> </ul>
A red house is made from red bricks. A blue house is made from	printed by www.tnprinting.com

red house is made from red bricks. A blue house is made from blue bricks. A yellow house is made from yellow bricks. What is a greenhouse made from?

printed by www.tnprinting.com

Customer Service: 610-826-6650 • Business Office: 610-826-2115 • Repair Service: 610-826-3444 • Gilbert Office: 610-826-9321

465 Delaware Avenue • Palmerton, PA 18071 • www.ptelco.com