

### Customer Connection | September 2022

# From the Manager's Desk

### Dear Valued Customer,

We are in search of the next cover photo for our 2023 Palmerton Telephone Company Phone Book. Here's where we need your help. We are asking customers to send in photos of our service area, including significant landmarks or just really nice photos of nature.

#### How to Enter

Email your photos to jbrixius@brctv.com with the subject line "2023 Phone Book Photo Contest". Deadline for photo submission is November 30, 2022. The person whose photo is chosen will win a \$25 gift card to Claude's Creamy in Palmerton.

#### Photo Taking Tips

- Zoom decreases your photo quality. Physically move closer for a better photo.
- Harsh shadows or lack of light will impact the look of your photo. Make sure your photos are at the right time of the day.
- The best time to take photos is at the "Golden hour". This time occurs in the two hours after sunrise or two hours before sunset.
- Filters can help make your photos pop.
- Sometimes a new angle will instantly make your photo better.
- Make sure nothing is in the background to ruin your photo.

Thank you for choosing Palmerton Telephone Company. We are here for you. If you need any assistance or have any questions regarding your landline telephone service, please give us a call at 610-826-6650 or stop in.

Best Regards, *Tim Hausman* General Manager, Palmerton Telephone Company



# Phone Feature of the Month:

900 Information Service Blocking

Provides customers the capability to block origination of direct dialed calls to a "900" Information Service number. Initial blocking is provided at no charge upon customer request. Subsequent requests for "900" Blocking will be provided at the prevailing Company nonrecurring rates.



### **Community Calendar**

If you'd like to see what's happening to benefit the non-profit groups in our area, visit our Community Events Calendar at <u>www.ptelco.com</u>. Just select 'Menu', then 'Community Calendar'.



Customer Service: 610-826-6650 • Business Office: 610-826-2115 • Repair Service: 610-826-3444 • Gilbert Office: 610-826-9321

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# **Product of the Month**

Val-You Package

The Val-YOU Package keeps you connected with unlimited local and long distance calling for only \$39.49\* per month. Not only do you get unlimited calling, but you also get Three-Way Calling, Touch-Tone Service, Call Forwarding, Repeat Call, Call Waiting, Voice Mail, Return Call Service and Caller ID Deluxe. This package was created with YOU in mind!

# Call us at (610) 826-6650 before September 30th and receive FREE activation.

\*The residential unlimited long distance plan is provided by Palmerton Long Distance, providing unlimited minutes of direct dialed long distance calls within the continental U.S., Canada, Mexico, Alaska, Puerto Rico, U.S. Virgin Islands, Guam, and Northern Mariana. Calls outside of these areas will be billed at rates established by PLD. If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, call forwarding, three-way calling, resale, telemarketing or other non-residential uses, the Company may immediately convert the customer's long distance to a non-unlimited plan. Bundled Package customers may terminate the package or switch to another calling plan at any time. Taxes, Universal Service Fund, 911 and other charges are additional.



# **Brain Teaser**

Palmerton Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

To enter, e-mail the correct answer to jbrixius@brctv.com or send a 3" x5" index card titled "September Brain Teaser" to 613 Third Street, Palmerton, PA 18071. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by 09/20/22. Good Luck!

#### What is harder to catch the faster you run?

Brain Teaser | July 2022 Winner

Congratulations to **Lana Good,** of Lehighton, PA. **Lana** was the winner of a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

Question: What has cities, but no houses; forests, but no trees; and water, but no fish? Answer: A Map

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