

### Customer Connection | October 2022

## From the Manager's Desk

#### Dear Valued Customer,

Save time, save trees, and save stamps. When you enroll in e-Bill, you'll have one less bill cluttering up your mailbox every month, and you'll have instant access to previous months' statements. You can also pay your bill without spending money on postage. With e-Bill, you can:

- View and pay your bill online using electronic check or credit card (VISA or MasterCard).
- Receive monthly emails when your bill is ready to view.
- See date and methods of payment when made with a customer service representative.
- See the past 12 months of your monthly Palmerton Phone bills.

For the ultimate in convenience, sign up for Easy Pay. Easy Pay is the convenient way to pay your bill! Sign up today to have your monthly bill automatically deducted from your checking or savings account! It's free; it's easy...it's Easy Pay!

Whichever one of these sounds like the best way to pay, you can take care of it quickly and conveniently by visiting our website at **www.ptelco.com** or by calling us at **610-826-6650**.

Best Regards,

*Tim Hausman* General Manager, Palmerton Telephone Company



### **Photo Contest**

We are in search of the next cover photo for our 2023 Palmerton Telephone Company Phone Book. Here's where we need your help. We are asking customers to send in photos of our service area, including significant landmarks or just really nice photos of nature.

#### **How to Enter**

Email your photos to **jbrixius@brctv.com** with the subject line "2023 Phone Book Photo Contest". Deadline for photo submission is November 30, 2022. The person whose photo is chosen will win a \$25 gift card to Claude's Creamy in Palmerton.





Traces the number of the last call received and sends the number to the local telephone office. The number will be provided only to a representative of an authorized law enforcement agency(s) and not to the subscriber. The customer is required to contact the telephone company for further action. This service should only be used in the case of life-threatening, obscene or harassing calls. Use Call Trace from tone phones by dialing \*57 and from rotary dial phones by dialing 1157. \$1.00 per use.



Customer Service: 610-826-6650 • Business Office: 610-826-2115 • Repair Service: 610-826-3444 • Gilbert Office: 610-826-9321

465 Delaware Avenue • Palmerton, PA 18071 • www.ptelco.com



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# Product of the Month

RoboBlock

RoboBlock does what the Do Not Call List cannot do. It takes care of the spam and actually blocks it. Spammers and scammers using robo calls with fake caller ID numbers are annoying and a potential threat to you and your finances. The FCC allows phone companies to block robo callers using fake caller id numbers upon the request of their customers. RoboBlock is \$1.00 per month.

# Call us at (610) 826-6650 before October 31st and receive FREE activation.



# **Brain Teaser**

Palmerton Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

To enter, e-mail the correct answer to jbrixius@brctv.com or send a 3" x5" index card titled "October Brain Teaser" to 613 Third Street, Palmerton, PA 18071. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by 10/20/22. Good Luck!

> In my hand I have two coins that are newly minted. Together, they total 30 cents. One isn't a nickel. What are the coins?



Brain Teaser | August 2022 Winner

Congratulations to **Karen Barlip,** of Kunkletown, PA. **Karen** was the winner of a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

Question: A red house is made from red bricks. A blue house is made from blue bricks. A yellow house is made from yellow bricks. What is a green house made from? Answer: Glass

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