

From the Manager's Desk

Dear Valued Customer,

Palmerston Telephone Company offers a program to help our low-income residential customers receive or keep their telephone service. It is Lifeline 135 Service. If you are a low-income residential customer you may qualify for this program. Lifeline 135 gives a monthly credit off your basic service telephone bill.

Here's How to Qualify for Lifeline 135 Service:

No one claims you as a dependent on their Federal Income Tax, unless you are 60 or older and you are in one of these programs:

- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- Supplemental Nutrition Assistance Program (SNAP) - (f/k/a Food Stamps)
- Low Income Home Energy Assistance Program (LIHEAP)
- Medicaid
- National School Free Lunch Program
- Federal Public Housing Assistance

OR

- Your yearly household income is at or below 135% of the Federal Poverty Guidelines.

Here's How to Apply for the Program:

You can apply for Lifeline 135 by calling the Palmerston Telephone Business Office at (610) 826-6650. For more information, visit www.ptelco.com.

Best Regards,

Tim Hausman

General Manager, Palmerston Telephone Company

Phone Feature of the Month:

Caller ID

Caller ID Service is an optional feature which allows those with service to see the telephone number of an incoming call. The number shows on a display unit the customer purchases. The telephone number of an incoming call will display between the first and second rings. Caller ID Service only works in certain areas. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service. Caller ID Service also provides the ability to reject calls from those who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR). Anonymous Call Rejection (ACR) can be activated by dialing *77 (tone) or 1177 (rotary) and deactivated by dialing *87 (tone) or 1187 (rotary). The cost for Caller ID is \$6.00 per month for residence and \$8.00 per month for business.

Photo Contest

We are in search of the next cover photo for our 2023 Palmerston Telephone Company Phone Book. Here's where we need your help. We are asking customers to send in photos of our service area, including significant landmarks or just really nice photos of nature.

How to Enter

Email your photos to jbrixius@brctv.com with the subject line "2023 Phone Book Photo Contest". Deadline for photo submission is November 30, 2022. The person whose photo is chosen will win a \$25 gift card to Claude's Creamy in Palmerston.



Product of the Month

Personal Emergency Alert

It's so important to be prepared and to act before an accident happens. Here's where Palmerston Telephone Personal Emergency Alert service can help. Our 24-hour a day emergency response service can help maintain independence many of us take for granted.

How does it work?

Our trained technicians install the alarm unit. The user wears a waterproof alarm sender, either in the form of a wristwatch or a pendant, which summons help with the press of a button. Our local operators are able to talk and hear the caller through the special console - typically up to a range of 250 feet away. They can find out what help is needed, and will notify up to four predetermined contacts, including 911. These can be family, friends, emergency personnel or caregivers-you decide! The unit also has power failure and power restore options, as well as an inactivity alarm.

Subscribe now and get genuine peace of mind for as little as \$17.95 per month. In addition to our low monthly price, call us at (610) 826-6650 before November 30, 2022 and receive FREE installation.



Brain Teaser

Palmerston Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerston, PA.

To enter, e-mail the correct answer to jbrixius@brctv.com or send a 3" x5" index card titled "September Brain Teaser" to **613 Third Street, Palmerston, PA 18071**. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by **11/20/22**. **Good Luck!**

Brain Teaser | September 2022 Winner

Congratulations to **AnnMarie Rose**, of Palmerston, PA. **AnnMarie** was the winner of a \$25 Gift Card to Claude's Creamery in Palmerston, PA.

Question: What is harder to catch the faster you run?

Answer: Your Breath

What fastens two people yet touches only one?

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