

Customer Connection | December 2022

From the Manager's Desk

Dear Valued Customer,

As the holidays are fast approaching, you may be in the market for a laptop or desktop computer. Making the choice between a laptop or desktop might be the big decision you have to make. There are so many choices for your family. The idea of spending hundreds or thousands of dollars without knowing what to buy might stress you out. We would like to help and alleviate some of that stress.

Laptops for Home and Family

The laptop computer is a solid addition in any home because crisp screen qualities, portability, and speedy processors have laptops really serving as a jack of all trades. Whether there's homework to be done or some Netflix to binge, a good laptop has you covered.

Your most common question to ask: What features do I need?

There is a lot to consider here - like processor speeds, graphics cards, and even keyboard quality. What you look for should largely depend on your typical daily usage needs, but a few laptops are hard to beat in just about every category across the board. Luckily, most also offer expansion options should your needs change.

Family Desktop Computers

If you're looking at buying a desktop computer for your family, you're clearly looking for a safe and sound purchase that can handle all your needs now and in the future. Desktops are an affordable, upgrade-friendly purchase that offers tons of value.

Your most common question to ask: Why a desktop vs a laptop?

In short, a desktop does not need to sacrifice functionality and horsepower for portability. Laptop components are smaller, and you can expect things like your CPU, hard drive, expansion ports, screen, and keyboard to have performance limitations you wouldn't get from a desktop.

Choosing the right home computer for your family can seem like an overwhelming experience, but your best first step is get online, compare products, read expert reviews, and seek out customer feedback. Make a smart choice and enjoy everything great tech has to offer.

Last, but not least - make sure you have a faster internet connection with Palmerton Telephone High-Speed DSL.

Best Regards,

Tim Hausman General Manager, Palmerton Telephone Company

Community Calendar

If you'd like to see what's happening to benefit the non-profit groups in our area, visit our Community Events Calendar at <u>www.ptelco.com</u>. Just select 'Menu', then 'Community Calendar'.



Phone Feature of the Month:

Call ID Blocking

When you make a call, the person you are calling may see your telephone number and/or name on a Caller ID display unit. If you would like to block the display of this information, you have two free blocking options: per call blocking and line blocking. There is no charge for per call blocking. Line blocking is also free. There is only a charge if you remove and reconnect it. You do not need to order per call blocking; you do need to order line blocking. Display of your telephone number on calls to 911 and to 800, 888 and 900 services cannot be blocked. To use Per-Call Blocking dial *67 (Tone) or 1167 (Rotary) before placing each call. The code to turn off Per-Line Blocking is the same as the one to use Per-Call Blocking, *67 or 1167.



Customer Service: 610-826-6650 • Business Office: 610-826-2115 • Repair Service: 610-826-3444 • Gilbert Office: 610-826-9321

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Product of the Month

DSL

Now that you may have narrowed down the purchase of a laptop or desktop computer, we want to offer you a FREE modem and FREE install when you add Palmerton Telephone High-Speed DSL before December 31, 2022.

DSL service offers you a constant, always-on high-speed connection to the Internet that doesn't tie up your telephone line, and you'll never get a busy signal. Just turn on your computer, log in, and you're online!

With 4 speed packages priced from \$19.95 a month to choose from, you're sure to find the one that's right for you.

(See chart to the right) --->

*Offer available for a limited time. Not all speed packages are available in all areas. Save \$10/month on Accelerate 10 DSL plan by combining with the Val-YOU package. Customers who do not have phone service from Palmerton Telephone pay an additional \$10/month. Speeds shown are maximum. Your speed may be less depending upon such factors as the length of the circuit connecting your premises to our central office. \$10.00 monthly modem rental fee applies. Standard installation charges apply.

Accelerate 1.5* | 19.95/Month Download: 1.5 Mbps. | Upload: 265 kbps

Accelerate 3.0* | 22.95/Month Download: 3 Mbps. | Upload: 320 kbps

Accelerate 5.0* | 29.95/Month Download: 5 Mbps. | Upload: 1 Mbps

Accelerate 10.0* | 39.95/Month Download: 10 Mbps. | Upload: 1 Mbps

Brain Teaser

Palmerton Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

To enter, e-mail the correct answer to jbrixius@brctv.com or send a 3" x5" index card titled "December Brain Teaser" to 613 Third Street, Palmerton, PA 18071. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by 12/20/22. Good Luck!

What kind of running means walking?

Brain Teaser | October 2022 Winner

Congratulations to **Cindy Weber,** of Saylorsburg, PA. **Cindy** was the winner of a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

Question: In my hand I have two coins that are newly minted. Together, they total 30 cents. One isn't a nickel. What are the coins? Answer: A quarter and a nickel.

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