

From the Manager's Desk

Dear Valued Customer,

Happy New Year!

Start the year off right with this cost-saving internet service benefit program called the Affordable Connectivity Program (ACP)*.

The Affordable Connectivity Program (ACP) is a Federal Communications Commission (FCC) program that provides a discount on monthly internet bills for qualifying low-income households. Palmerston Telephone Company is participating in this program and eligible households can receive up to a \$30/month discount towards their DSL internet service. The up to a \$30/month discount for ACP eligible households can be applied towards any internet speed.

Your household qualifies for the Affordable Connectivity Program if it has an income at or below 200% of the 2021 federal poverty guidelines OR any member of the household:

- Participates in Federal Assistance Programs such as SNAP, Medicaid, WIC, Supplemental Security Income, Federal Public Housing Assistance, Veterans Pension and Survivors Benefit.
- Currently receive a Lifeline benefit.
- Participates in one of several Tribal specific programs: Bureau of Indian Affairs General Assistance, Tribal Head Start (only households meeting the relevant income qualifying standard), Tribal Temporary Assistance for Needy Families (Tribal TANF), or Food Distribution Program on Indian Reservations.
- Received a Federal Pell Grant in the current award year.
- Received approval for benefits under the Free and Reduced-Price School Lunch Program or School Breakfast Program, including through the USDA Community Eligibility Provision, in the 2019-20, 2020-21, or 2021-22 school year.

To apply for the ACP, please follow these three easy steps:

Step 1: Confirm Eligibility

You will first need to apply with USAC and receive confirmation that your application has been approved. Please go to [ACPBenefit.org](https://www.acpbenefit.org) to apply online.

Step 2: Apply with Palmerston Telephone Company

After you receive your eligibility approval confirmation from USAC, Palmerston Telephone is here to help you complete the final steps of the application process! Simply fill out our ACP online form and submit your request.

Step 3: Sign Agreement

To complete the enrollment process, you will be required to sign an acknowledgement of the terms and conditions of the Affordable Connectivity Program

All forms and agreements can be found on our website at www.ptelco.com > Menu > Affordable Connectivity Program. For general ACP questions or how to enroll through Palmerston Telephone, please call 610-826-6650, Monday-Friday from 8 a.m. to 5 p.m.

restrictions apply

Best Regards,

Tim Hausman

General Manager, Palmerston Telephone Company

Phone Feature of the Month:

Distinctive Ringing

Provides special identification for calls received from telephone numbers that you specify. You create a screening list through an interactive dialing sequence. When a call is received from one of the numbers on your list, you are alerted with a distinctive ringing or call waiting tone. Incoming calls from telephone numbers not on your list will produce a normal ringing pattern or call waiting tone. To use this service dial *61 (Tone) or 1161 (Rotary). To discontinue use dial *81 (Tone) or 1181 (Rotary).



Product of the Month

Val-YOU Package

To help you save even more money this year, we have created the Val-YOU Package**. This package was created with YOU in mind and offers unlimited local and long distance calling, along with these great calling features:

- Deluxe Caller ID
- Voice Mail
- Touchtone
- Repeat Call
- Call Forwarding
- Call Waiting
- Return Call
- Three-Way Calling
- 30 Number Speed Dial

Keeping you connected for only \$39.49 per month! Call us at (610) 826-6650 before January 31, 2023 and receive **FREE** activation.

**The residential unlimited long distance plan is provided by Palmerston Long Distance, providing unlimited minutes of direct dialed long distance calls within the continental U.S., Canada, Mexico, Alaska, Puerto Rico, U.S. Virgin Islands, Guam, and Northern Mariana. Calls outside of these areas will be billed at rates established by PLD. If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, call forwarding, three-way calling, resale, telemarketing or other non-residential uses, the Company may immediately convert the customer's long distance to a non-unlimited plan. Bundled Package customers may terminate the package or switch to another calling plan at any time. Taxes, Universal Service Fund, 911 and other charges are additional.



Brain Teaser

Palmerston Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerston, PA.

To enter, e-mail the correct answer to jbrixius@brctv.com or send a 3" x5" index card titled "January Brain Teaser" to **613 Third Street, Palmerston, PA 18071**. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by **1/20/23. Good Luck!**

You're escaping a labyrinth and there are three exits. Exit A leads to an inferno. Exit B leads to an assassin. Exit C leads to a lion that hasn't eaten in 3 years. Which exit do you pick?

Brain Teaser | November 2022 Winner

Congratulations to **Jamy DeHaven**, of Kunkletown, PA. **Jamy** was the winner of a \$25 Gift Card to Claude's Creamery in Palmerston, PA.

Question: What fastens two people yet touches only one?

Answer: A Wedding Ring

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