

From the Manager's Desk

Dear Valued Customer,

Go paperless with e-Bill and make your life easier all while helping the planet stay a little greener.

With e-Bill, you can:

- View and pay your bill online using electronic check or credit card (VISA or MasterCard).
- Receive monthly emails when your bill is ready to view.
- See date and methods of payment when made with a customer service representative.
- See the past 12 months of your monthly Palmerston Phone bills.

Getting started with paperless billing is quick and easy, just follow these steps:

- You can register as a new user by visiting our website at www.ptelco.com. By registering you gain access to a lot of great online tools including payments and payment history among others.
- You can also give us a call at 610-826-6650 and we can help set you up with e-Bill.

Thank you for choosing Palmerston Telephone Company. We are here for you. If you need any assistance or have any questions regarding your landline telephone service, please give us a call at 610-826-6650 or stop in.

Best Regards,

Tim Hausman

General Manager, Palmerston Telephone Company

IMPORTANT NOTICE

It's Time to Make Changes for our 2023 Telephone Directory. We're working on the new directory, which will be distributed this summer, but the deadline for revisions in our telephone book listing is quickly approaching. Please contact us by March 1, 2023 to make any name changes. This includes residential customers who would like to make a name change, add a spouse's name or revise a listing type (published or unpublished).

Phone Feature of the Month:

Voicemail

A call is answered by your voice mail when you do not answer your phone after a designated number of rings, or when you are on the phone and do not subscribe to call waiting. The caller hears your greeting and can then leave a message. The message is stored in your mailbox until you listen to it. The mailbox holds 30 minutes of messages. You can then delete the message or keep it to play again later. New Messages are held for 30 days. Saved messages are saved for 7 days and then are deleted automatically unless they are resaved as new.

For more information, call us at (610) 826-6650.



Product of the Month

DSL

Now more than ever, fast Internet access is a need and not just a want. With working from home, taking online classes, streaming videos and online gaming, a constant, always-on high-speed connection to the internet is key to keeping life moving.

Palmerston Telephone High-Speed DSL service offers you a constant, always-on high-speed connection to the Internet that doesn't tie up your telephone line, and you'll never get a busy signal. Just turn on your computer, log in, and you're online!

Features and benefits of Palmerston Telephone High-Speed DSL include :

- Speeds up to 10 Mbps
- Constant connection to the Internet
- No need for an extra phone line
- Experience no busy signals
- Network up to 5 computers on one connection, (router not included)
- 5 emailboxes per customer with 2 GB per mailbox
- Customers receive PenTeleData Unleashed Wi-Fi Hot Spot Internet access.

With 4 speed packages priced from \$19.95 a month to choose from, you're sure to find the one that's right for you.

Call us at (610) 826-6650 before February 28, 2023 and receive FREE Installation.

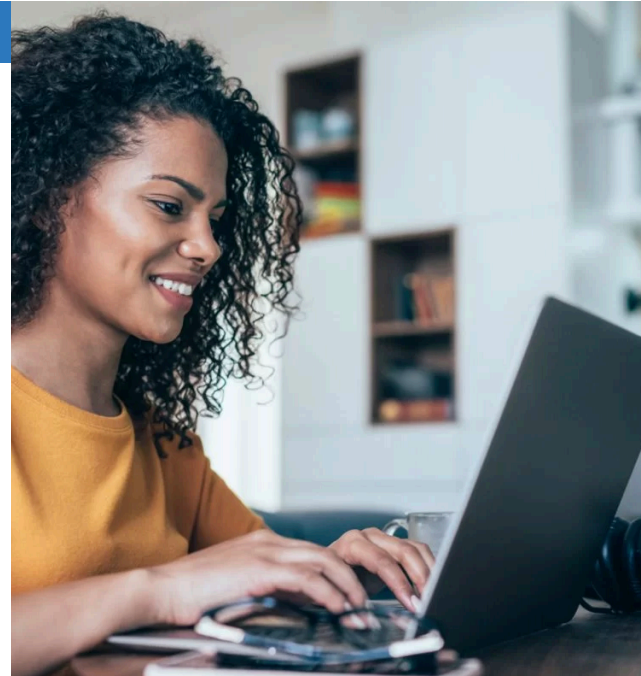
*Not all speed packages are available in all areas. Save \$10/month on Accelerate 10 DSL plan by combining with the Val-YOU package. Customers who do not have phone service from Palmerston Telephone pay an additional \$10/month. Your speed may be less depending upon such factors as the length of the circuit connecting your premises to our central office. \$10.00 monthly modem rental fee applies. Standard installation charges may apply.

Brain Teaser

Palmerston Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerston, PA.

To enter, e-mail the correct answer to jbrixius@brctv.com or send a 3" x5" index card titled "February Brain Teaser" to **613 Third Street, Palmerston, PA 18071**. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by **2/20/23. Good Luck!**

What can be swallowed, but can also swallow you?



Brain Teaser | December 2022 Winner

Congratulations to **Janet Moyer**, of Parryville, PA. **Janet** was the winner of a \$25 Gift Card to Claude's Creamery in Palmerston, PA.

Question: What kind of running means walking?

Answer: Running out of gas

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