

From the Manager's Desk

Dear Valued Customer,

Get connected to Phone or Internet service with the Lifeline 135 program!

Palmerston Telephone Company offers the Lifeline 135 program to help our low-income residential customers keep their telephone service. This is a government assistance program. If you are a low-income residential customer, you may qualify.

Lifeline 135 gives a monthly credit off your service. Customers have the following choices:

1. VOICE or BUNDLED VOICE SERVICE: Customer will receive a discount of \$5.25 off their monthly rate.
2. INTERNET SERVICE: A customer may choose to apply the credit on a qualifying internet service, which may be part of a bundle. The customer will receive a discount of \$9.25 off their monthly rate

Here's How to Qualify for Lifeline 135 Service

- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP) - (f/k/a Food Stamps)
- Medicaid
- Veteran's Pension or Supervisor's Pension Benefit
- Federal Public Housing Assistance

You can also qualify for Lifeline 135 if your yearly household income is at or below 135% of the Federal Poverty Guidelines.

Here's How to Apply for This Program

1. Apply online at www.checklifeline.org/lifeline
2. Apply through the mail by filling out the Lifeline Application found at www.checklifeline.org/lifeline
3. Visit our Palmerston Telephone business office for assistance in applying

***Lifeline 135** service is non-transferrable to another person or household and only eligible consumers may enroll in the program. Lifeline 135 is limited to one discount per household.

Thank you for choosing Palmerston Telephone Company. We are here for you. If you need any assistance or have any questions, please give us a call at 610-826-6650, visit our website at www.ptelco.com or stop in.

Best Regards,

Tim Hausman

General Manager, Palmerston Telephone Company

Phone Feature of the Month:

Selective Call Reject

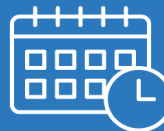
Allows the user to automatically reject calls from directory numbers (DNs) on the customer's predesignated screening list. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he or she is trying to reach does not wish to receive calls at this time. To use this service dial *60 (Tone) or 1160 (Rotary). To discontinue use dial *80 (Tone) or 1180 (Rotary). Selective Call Reject is \$5.00 per month.

For more information, call us at (610) 826-6650.



Community Calendar

If you'd like to see what's happening to benefit the non-profit groups in our area, visit our Community Events Calendar at www.ptelco.com. Just select 'Menu', then 'Community Calendar'.



Product of the Month

Personal Emergency Alert

Would you pay \$17.95 a month for the peace of mind knowing a loved one is safe?

That's all it cost for Palmerston Telephone Personal Emergency Alert - the 24 hours a day emergency response service.

Commonly asked questions:

Can the operator hear me all of the time?

No. The Personal Emergency Alert system connects to the phone line for voice and sound only when it is activated by you. You must be within voice range of the console, as it acts like a speakerphone.

What if I accidentally push the button to activate service?

You will have the ability to reset the alert while it is dialing. If the call does connect to our operator, just explain that you do not have an emergency.

Can I wear the pendant in the shower?

Yes. The pendant is waterproof, and for your protection, should be worn in the shower or bathtub.

Will Personal Emergency Alert work if the power goes out?

Yes. The internal standby batteries will allow you to use the alarm unit even if there is a temporary power outage.

Don't wait until after something happens to you or a loved one - call us before March 31, 2023 at **(610) 826-6650** and receive **FREE INSTALLATION!**



Brain Teaser

Palmerston Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerston, PA.

To enter, e-mail the correct answer to jbrixius@brctv.com or send a 3" x5" index card titled "March Brain Teaser" to **613 Third Street, Palmerston, PA 18071**. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by **3/20/23. Good Luck!**

They fill me up and you empty me, almost every day; if you raise my arm, I work the opposite way. What am I?

Brain Teaser | January 2023 Winner

Congratulations to **John Aulenbach**, of Palmerston, PA. **John** was the winner of a \$25 Gift Card to Claude's Creamery in Palmerston, PA.

Question: You're escaping a labyrinth and there are three exits. Exit A leads to an inferno. Exit B leads to an assassin. Exit C leads to a lion that hasn't eaten in 3 years. Which exit do you pick?

Answer: Exit C. If a lion hasn't eaten in 3 years, it has definitely starved to death.

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