

#### **Customer Connection | April 2023**

## From the Manager's Desk

#### Dear Valued Customer,

We would like to give a big congratulations to Emily George of Palmerton. Emily is the winner of the 2023 Phone Book Photo Contest. The photo she submitted will be featured on the front cover of the 2023 Palmerton Telephone Company Phone Book. Below is a little sneak peak of the cover.



Thank you to everyone who submitted a photo.

Thank you for choosing Palmerton Telephone Company. We are here for you. If you need any assistance or have any questions, please give us a call at 610-826-6650, visit our website at www.ptelco.com or stop in.

Best Regards,

#### Tim Hausman

General Manager, Palmerton Telephone Company

### **Community Calendar**

If you'd like to see what's happening to benefit the non-profit groups in our area, visit our Community Events Calendar at <a href="www.ptelco.com">www.ptelco.com</a>. Just select 'Menu', then 'Community Calendar'.



# Phone Feature of the Month:

Repeat Call

Automatically redials the last number dialed. If the called number is busy, Repeat Call will keep dialing that number for up to 30 minutes and signal the calling party with a special ring if the called number becomes available. Calls made using this service are subject to the regular local or toll charges. Use Repeat Call from tone phones by dialing \*66 and from rotary dial phones by dialing 1166. Cost is \$3.00 per month.

For more information, call us at (610) 826-6650.





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# **Product of the Month**

#### RoboBI OCK

Unwanted robo calls are super annoying. Not only are they annoying, but they can also pose a potential threat to your finances.

A couple tips for dealing with unwanted robo calls:

- Do not answer calls from unknown numbers.
- If you do answer a call from an unknown number, hang up right away.
- Never give out personal information.
- Do not respond to any questions, even ones that can be answered with a "Yes".
- Register your phone number on the Do Not Call List.
- Call Palmerton Telephone Company to set up RoboBLOCK.

Robo callers are able to find a way to use fake caller IDs to get around the Do Not Call registry. If you find this happening, then it's time to sign up for RoboBLOCK.

The FCC allows phone companies to block robo callers who use fake Caller ID numbers and authorizes phone carriers to continue to block calls upon the request of the subscriber. For only \$1.00 a month, our RoboBLOCK service helps eliminate many of these annoying and misleading calls.

Ready to sign up for RoboBLOCK? Call us before April 30, 2023 at **(610) 826-6650** and receive **FREE ACTIVATION!** 

# **Brain Teaser**

Palmerton Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

To enter, e-mail the correct answer to jbrixius@brctv.com or send a 3" x5" index card titled "April Brain Teaser" to 613 Third Street, Palmerton, PA 18071. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by 4/20/23. Good Luck!

Which three letters can frighten a thief away?



#### Brain Teaser | February 2023 Winner

Congratulations to **Gregory Hunadi,** of Palmerton, PA. **Gregory** was the winner of a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

Question: What can be swallowed, but can also swallow you? Answer: Pride

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