

Customer Connection | July 2023

From the Manager's Desk

Dear Valued Customer,

The days of catching fireflies and listening to cicadas are here. But with long, sunny days, also comes the dreaded 'Brain Drain' aka Summer Learning Loss. It seems like your kids just got out of school, and you already have to worry about what's next. That's why we put together a list of the most engaging online resources to keep your kids' minds moving during the summer.

Science

If the Perseverance rover landing on Mars sent a buzz through your house, then you should check out NASA's Kids' Club or the National Air and Space Museum, where your explorer can roam around for hours with lots of activities that they can do right from home.

Art History

Colonial Williamsburg also offers virtual tours, of both their Art Museum, and some of their historic buildings. The best part? There's a scavenger hunt where your kids can play and learn.

Music

Children are creative beings. A lot of kids learn to play an instrument in school, or on their own. There are some great resources out there for the musically inclined. Martin Guitar posts "Jam in Place" videos right to their Facebook Page, and JoyRx Music lets kids play music-themed games online.

No matter what you choose to do to help 'Brain Drain', we wish you and your family a fun and adventurous summer. And don't hesitate to get in touch if you have questions about how your internet service can help.

Thank you for choosing Palmerton Telephone Company. We are here for you. If you need any assistance or have any questions, please give us a call at 610-826-6650, visit our website at www.ptelco.com or stop in.

Best Regards,

Tim Hausman

General Manager, Palmerton Telephone Company



Community Calendar

If you'd like to see what's happening to benefit the non-profit groups in our area, visit our Community Events Calendar at www.ptelco.com. Just select 'Menu', then 'Community Calendar'.



Phone Feature of the Month:

Caller ID

Caller ID Service is an optional feature which allows those with service to see the telephone number of an incoming call. The number shows on a display unit the customer purchases. The telephone number of an incoming call will display between the first and second rings.

Caller ID Service only works in certain areas. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service.

Caller ID Service also provides the ability to reject calls from those who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR). Anonymous Call Rejection (ACR) can be activated by dialing *77 (tone) or 1177 (rotary) and deactivated by dialing *87 (tone) or 1187 (rotary).

The cost is \$6.00 per month for residential customers and \$8.00 per month for business customers. For more information, call us at (610) 826-6650.





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Product of the Month

Personal Emergency Alert

Keep your loved ones safe with Palmerton Telephone's 24-Hour a Day Emergency Response Service.



Trained technicians install the alarm unit



Local operators are able to talk and hear the caller through a special console



Waterproof alarm sender summons help with the push of a button



Notify up to 4 pre-determined contacts including family, friend, caregiver and 911

Get Peace of Mind for as little as \$17.95 per month!

Call us before July 31, 2023 at (610) 826-6650 and receive FREE INSTALLATION!

Brain Teaser

Palmerton Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

To enter, e-mail the correct answer to jbrixius@brctv.com or send a 3" x5" index card titled "July Brain Teaser" to 613

Third Street, Palmerton, PA 18071. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by 7/20/23. Good Luck!

I am a box that holds keys without locks, yet they can unlock your soul. What am I?



Brain Teaser | May 2023 Winner

Congratulations to **Nadine Schmidt,** of Palmerton, PA. **Nadine** was the winner of a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

Question: First I am dried, then I am wet. The longer I swim, the more taste you get. What am I?

Answer: Tea

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