

# Customer Connection | August 2023

# From the Manager's Desk

#### Dear Valued Customer,

The National Do Not Call Registry was created to stop all of those annoying unwanted sales calls. It's free to register your home phone number, all you need to do is go to DoNotCall.gov. Once you register your number on DoNotCall.gov, you will receive an email containing a link that you will need to click on within 72 hours to complete your registration.

Your phone number should be on the registry by the next day, but it could take up to 31 days for the sales calls to stop. Your number that is registered will never expire. It will only be removed from the Registry if it's disconnected or if you ask for it to be removed.

The Do Not Call Registry will only stop sales calls from real companies. This does not stop calls from scammers who ignore the Do Not Call Registry. For even more added protection against unwanted calls, you can also sign up for RoboBLOCK, which allows us to block robo callers who use fake Caller ID numbers. RoboBLOCK is \$1.00 per month. For more information, visit our website at ptelco.com.

Thank you for choosing Palmerton Telephone Company. We are here for you. If you need any assistance or have any questions, please give us a call at 610-826-6650, visit our website at www. ptelco.com or stop in.

Best Regards, *Tim Hausman* General Manager, Palmerton Telephone Company



# Phone Feature of the Month:

Selective Call Acceptance

Screens incoming calls against a list of directory numbers (DNs) specified by you and then accepts only calls from those numbers. Calls from others are denied access to your line and hear a recording, indicating that you do not wish to receive calls at this time.

To use this service dial \*68 (Tone) or 1168 (Rotary). To discontinue use dial \*88 (Tone) or 1188 (Rotary).

Selective Call Acceptance is only \$5.00 per month. For more information, call us at (610) 826-6650.



### **Community Calendar**

If you'd like to see what's happening to benefit the non-profit groups in our area, visit our Community Events Calendar at <u>www.ptelco.com</u>. Just select 'Menu', then 'Community Calendar'.



Customer Service: 610-826-6650 • Business Office: 610-826-2115 • Repair Service: 610-826-3444 • Gilbert Office: 610-826-9321

465 Delaware Avenue • Palmerton, PA 18071 • www.ptelco.com



### Serving this area since 1900

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# **Product of the Month**

### Val-YOU Package

### Keeping you connected with unlimited Local and Long Distance Calling for only \$39.49\* per month!

The Val-YOU Package was created for you YOU and includes:

- Your dial tone telephone line
- Unlimited Local and Long Distance Calling\*\*
- Three-Way Calling
- Touch-tone Service
- Call Forwarding
- Repeat Call
- Return Call
- Call Waiting
- Voice Mail
- Return Call Service
- Deluxe Caller ID
- 30 Number Speed Dial

#### Call us before August 31, 2023 at (610) 826-6650 and receive FREE ACTIVATION!

\*Additional taxes and surcharges apply. \*\* Includes calling within the continental U.S., Canada, Mexico, Alaska, Puerto Rico, U.S. Virgin Islands, Guam, and Northern Mariana.

# **Brain Teaser**

# Palmerton Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

To enter, e-mail the correct answer to jbrixius@brctv.com or send a 3" x5" index card titled "August Brain Teaser" to 613 Third Street, Palmerton, PA 18071. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by 8/20/23. Good Luck!

I have a big mouth and I am also quite loud! I am NOT a gossip but I do get involved with everyone's dirty business. What am I?



### Brain Teaser | June2023 Winner

Congratulations to **Michele Heberling,** of Palmerton, PA. **Michele** was the winner of a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

Question: Question: Lovely and round, I shine with pale light, grown in the darkness, a lady's delight. What am I? Answer: A Pearl

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