

## **Customer Connection | October 2023**

## From the Manager's Desk

Dear Valued Customer.

#### Save more than you might think with paperless billing

Interested in a simple, free way to make your life easier while helping the planet stay a little greener? No matter what Palmerton Telephone service you have, paperless billing is available for your convenience, and there are plenty of reasons why you should take advantage of it.

#### Save time.

Paper bills can require sifting through piles of mail, trying not to lose your statements, writing and mailing checks or manually visiting payment sites, physically archiving your statements or shredding them to protect your account info, missing payment dates due to delivery errors or personal travel, etc.

With paperless billing, you have easy access to your account info anywhere you can get online. View and pay your current bill, save methods of payment, review past statements, and more. You can take care of business without having to wait until a paper bill arrives in the mail. You get more convenience and less clutter.

## Save money.

Paperless billing helps you pay your bills on-time without any additional fees. You never have to worry about whether your submitted payment arrived by its due date. No envelopes, no stamps, no problem.

### Save trees.

It's simple–fewer paper bills means fewer trees need to be cut down to create them. Eliminating paper bills also means less ink, plastic, fuel, industrial waste, and countless other aspects of the manufacturing, delivery, and disposal/recycling processes. If the environment could talk, it would happily thank you for going paperless.

Visit our website at www.ptelco.com to sign up for paperless billing today!

Best Regards, *Tim Hausman*General Manager, Palmerton Telephone Company

## **Community Calendar**

If you'd like to see what's happening to benefit the non-profit groups in our area, visit our Community Events Calendar at <a href="www.ptelco.com">www.ptelco.com</a>. Just select 'Menu', then 'Community Calendar'.



# Phone Feature of the Month:

Return Call

Automatically redials number of the last incoming call, whether the call was answered or not. If the called number is busy, Return Call will keep dialing that number for up to 30 minutes and signal the calling party with a special ring if the called number becomes available. Calls made using this service are subject to the regular local or toll charges. Use Return Call from tone phones by dialing \*69 or from rotary phones by dialing 1169. Return Call costs \$.50 per use or \$4.00 per month.

For more information, call us at (610) 826-6650.





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# **Product of the Month**

DSL

With school in full swing, make sure all your devices are homework-ready this fall with Palmerton Telephone High-Speed DSL.

DSL service offers you a constant, always-on high-speed connection to the Internet that doesn't tie up your telephone line, and you'll never get a busy signal.

Features and benefits of Palmerton Telephone High-Speed DSL:

#### FFATURES:

- Speeds up to 10 Mbps
- Constant connection to the Internet
- No need for an extra phone line
- Experience no busy signals
- Network up to 5 computers on one connection, (router not included)
- 5 emailboxes per customer with 2 GB per mailbox
- Customers receive PenTeleData Unleashed Wi-Fi Hot Spot Internet access.

With 4 speed packages priced from \$19.95 a month to choose from, you're sure to find the one that's right for you.

Call us before October 31, 2023 at (610) 826-6650 and receive a FREE modem and FREE installation! \*Restrictions may apply.\*

Palmerton Telephone Company also participates in the Affordable Connectivity Program, where eligible households can receive up to a \$30/month discount towards their DSL internet service. Visit our website at www.ptelco.com to see if you qualify.

# **Brain Teaser**

Palmerton Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

To enter, e-mail the correct answer to jbrixius@brctv.com or send a 3"x5" index card titled "October Brain Teaser" to 613 Third Street, Palmerton, PA 18071. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by 10/20/23. Good Luck!

What can be stolen, mistaken, or altered, yet never leaves you your entire life



Brain Teaser | July 2023 Winner

Congratulations to **Karen Bowers**, of Kunkletown, PA. **Karen** was the winner of a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

Question: : I have a big mouth and I am also quite loud! I am NOT a gossip but I do get involved with everyone's dirty business. What am I?

Answer: A vacuum cleaner

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