

## From the Manager's Desk

Dear Valued Customer,

With the holidays right around the corner, that means holiday shopping season is in full swing. As most of us do the majority of our shopping online, we can help protect your peace of mind from scanners with our top 4 safe shopping tips.

### 1) Updates Are Your Friend

As convenient as it is to have your financial information saved, it's even more important to keep it safe. Making sure antivirus, antispyware, and firewalls are on, running, and updated often on all devices ensures files and emails can be proactively scanned for malicious activity. By continuing to update your software, browser, apps, and phone every time updates and patches are available, you can keep your devices secure.

### 2) Use a Secure Network: VPN

A VPN can be used from anywhere, help keep a stable connection, and help boost your internet speed, all while keeping your IP address safe. They encrypt your online activity and personal data to provide that additional layer of security so you can browse comfortably.

### 3) Shop Where You Know

When browsing online, be sure to stick to the names you trust, verify the website and look for "https" in the address bar before entering your personal or financial data. Think carefully before clicking on pop up messages or QR codes from people or companies you don't know. You can also check a business's Privacy Policy and opt-out options. If you're not sure if that business is safe, read Yelp or Google reviews and company ratings by the BBB.

### 4) Use a Safe Password

Using the same login information for more than one site increases the chances of being scammed. Best practices call for longer, more unique phrase abbreviations instead of an easy-to-guess go-to word. It's also recommended to add two factor authentication (2FA) whenever possible. Password Managers can help keep it all in one place, while also allowing password encryption.



### Happy Shopping!

Thank you for choosing Palmerton Telephone Company. We are here for you. If you need any assistance or have any questions, please give us a call at 610-826-6650, visit our website at [www.ptelco.com](http://www.ptelco.com) or stop in.

Best Regards,  
**Tim Hausman**  
General Manager  
Palmerton Telephone Company

## Phone Feature of the Month:

Teen Line

Teen Line lets you know who is calling before you even pick up the phone. Teen Line provides up to four numbers on one access line. Incoming calls to each number can be identified by a unique ringing pattern.

Teen Line service is \$4.50 per month per number.  
**For more information, call us at (610) 826-6650.**



## Community Calendar

If you'd like to see what's happening to benefit the non-profit groups in our area, visit our Community Events Calendar at [www.ptelco.com](http://www.ptelco.com). Just select 'Menu', then 'Community Calendar'.



**Customer Service:** 610-826-6650 • **Business Office:** 610-826-2115 • **Repair Service:** 610-826-3444 • **Gilbert Office:** 610-826-9321

465 Delaware Avenue • Palmerton, PA 18071 • [www.ptelco.com](http://www.ptelco.com)



# Product of the Month

## ROBOBLOCK

While its important to stay safe online, its also important to stay safe over your phone.

Spammers and scammers using robo calls with fake caller ID numbers are annoying and a potential threat to you and your finances.

Placing your number on the Do Not Call registry will not stop all nuisance calls. The FCC allows phone companies to block robo callers using fake caller id numbers upon the request of their customers.

Our **RoboBlock** service helps eliminate many of these annoying and misleading calls. And for only **\$1.00 per month**, its one service you can't live without.

**Order RoboBlock by December 31, 2023, and receive FREE ACTIVATION.**



## Brain Teaser

Palmerston Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerston, PA.

To enter, e-mail the correct answer to [jbrixius@brctv.com](mailto:jbrixius@brctv.com) or send a 3"x5" index card titled "December Brain Teaser" to **613 Third Street, Palmerston, PA 18071**. Please include your name, address, daytime telephone number (to call only if you win), and the Brain Teaser answer. All entries must be received by **12/20/23**. **Good Luck!**

**Some try to hide, some try to cheat, but time will show, we always will meet. Try as you might, to guess my name, I promise you'll know, when you do claim. Who am I?**

## Brain Teaser | October 2023 Winner

Congratulations to **Tom Roberts** of Palmerston, PA. **Tom** was the winner of a \$25 Gift Card to Claude's Creamery in Palmerston, PA.

### Question:

What can be stolen, mistaken, or altered, yet never leaves you your entire life?

### Answer:

Your identity

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