

## From the Manager's Desk

Dear Valued Customer,

Palmerston Telephone Company offers a program to help our low-income residential customers keep their telephone service. This program is called Lifeline 135 and is a government assistance program.

If you are a low-income residential customer, you may qualify if you are in one of these programs:

- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP) - (f/k/a Food Stamps)
- Medicaid
- Veteran's Pension or Supervisor's Pension Benefit
- Federal Public Housing Assistance

You can also qualify for **Lifeline 135** if your yearly household income is at or below 135% of the Federal Poverty Guidelines.

**Lifeline 135** gives a monthly credit off your service. Customers have the following choices:

1. **VOICE or BUNDLED VOICE SERVICE:** Customer will receive a discount of \$5.25 off their monthly rate.
2. **INTERNET SERVICE:** A customer may choose to apply the credit on a qualifying internet service, which may be part of a bundle. The customer will receive a discount of \$9.25 off their monthly rate.

For more information on this federal program, please visit the Universal Service Administrative Company (USAC) at <https://www.lifelinesupport.org> or contact the Palmerston Telephone Company Business Office at 610.826.6650.

Thank you for choosing Palmerston Telephone Company.

Best Regards,

**Tim Hausman**

General Manager, Palmerston Telephone Company

**Lifeline 135** service is non-transferrable to another person or household and only eligible consumers may enroll in the program. Lifeline 135 is limited to one discount per household.

## ! IMPORTANT NOTICE

**It's time to make changes for our 2024 Telephone Directory.** We're working on the new directory, which will be distributed this summer, but the deadline for revisions in our telephone book listing is quickly approaching.

**Please contact us by March 1, 2024 to make any name changes.** This includes residential customers who would like to make a name change, add a spouse's name or revise a listing type (published or unpublished).

## Phone Feature of the Month:

Distinctive Ringing/Call Waiting Tone

Provides special identification for calls received from telephone numbers that you specify. You create a screening list through an interactive dialing sequence.

When a call is received from one of the numbers on your list, you are alerted with a distinctive ringing or call waiting tone. Incoming calls from telephone numbers not on your list will produce a normal ringing pattern or call waiting tone.

To use this service dial \*61 (Tone) or 1161 (Rotary). To discontinue use dial \*81 (Tone) or 1181 (Rotary).

**Distinctive Ringing/Call Waiting Tone is \$5.00 per month.**

**For more information, call 610.826.6650.**





# Product of the Month

## LIVE ANSWER

Are you a business owner who gets tired of missing calls and missed opportunities? Palmerston Telephone's **Live Answer** service is here to help!

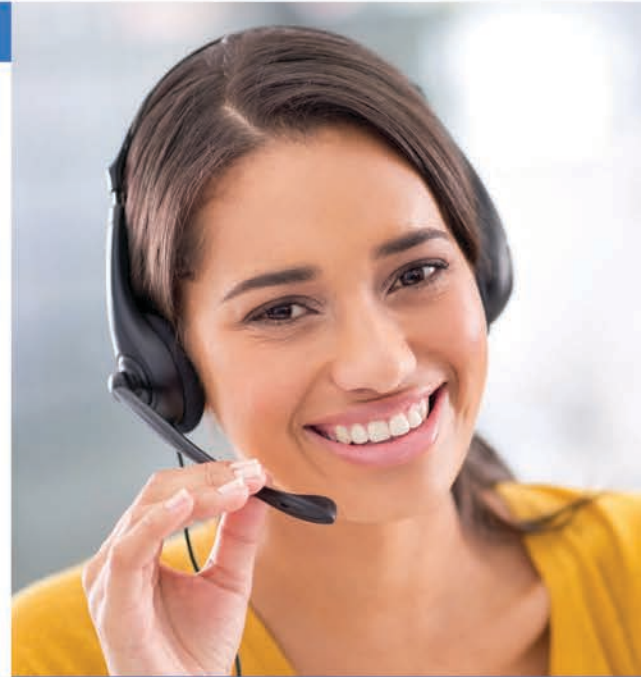
Our LOCAL, friendly operators are available 24/7 and 365 days a year to answer your calls whenever you need them to. Answer times are flexible and customizable to sure your business needs. Our local operators will answer calls with your business name and take messages, no recorded messages or voicemails.

It's that simple. Make a great impression and never miss another opportunity!

**Live Answer** is available for as low as \$40 per month.

Order by **February 29, 2024** and receive **FREE SETUP**. Call us today to order at 610-826-6650.

\* Call forwarding service required to subscribe to **LIVE ANSWER**.



## Brain Teaser

Palmerston Telephone is giving away a \$25 Gift Card to Claude's Creamery in Palmerston, PA.

To enter, e-mail the correct answer to [jbrixius@brctv.com](mailto:jbrixius@brctv.com) or send a 3" x 5" index card titled "January Brain Teaser" to **613 Third Street, Palmerston, PA 18071**.

Please include your name, address, daytime telephone number, and the Brain Teaser answer. All entries must be received by **2/20/24**.

**Good Luck!**

**Take one out and scratch my head, I am now black but once was red.  
What am I?**

## Brain Teaser | December 2023 Winner

Congratulations to **Scott Voth** of Palmerston, PA. **Scott** was the winner of a \$25 Gift Card to Claude's Creamery in Palmerston, PA.

**Question:** Some try to hide, some try to cheat, but time will show, we always will meet. Try as you might, to guess my name, I promise you'll know, when you do claim. Who am I?

**Answer:** Death

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