



**Palmerton
TELEPHONE**

A PENCOR COMPANY

Serving this area since 1900

www.ptelco.com

Customer Service **Repair Service**
610-826-6650 610-826-3444

Palmerton Office **Gilbert Office**
610-826-2115 610-826-9321

465 Delaware Avenue
Palmerton, PA 18071

Phone Feature of the Month: Teen Line Service

This feature provides for up to four (4) numbers on one (1) access line.

Incoming calls to each number can be identified by a unique ringing pattern.

Teen line service is \$4.50 per month per number.

For more information,
please call
610.826.6650.



Community Calendar

If you'd like to see what's happening to benefit non-profit groups in our area, visit our

Community Events Calendar at www.ptelco.com. Just select the "Menu", and then "Community Calendar".



Customer Connection

May 2025

From the Manager's Desk

Dear Valued Customer,

Palmerton Telephone offers **Lifeline 135**, a government benefit program providing eligible low-income consumers a discount on monthly service for voice (telephone), Broadband Internet, or combined telephone/internet service from a landline provider. This helps ensure these consumers have the opportunities and security that telephone and internet service provide, including being able to connect to jobs, family, health care, schools, and 911 emergency calling services.

What Are the Benefits Under Lifeline 135?

Lifeline 135 provides a \$5.25 per household, per month discount on your landline voice (phone) service or a \$9.25 per household, per month discount on your qualifying internet service. The discount appears in the form of a reduction to the bill you pay Palmerton Telephone.

How to Qualify for Lifeline 135?

You can get Lifeline 135 if you are in one of these programs:

- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP) - formerly known as food stamps
- Medicaid
- Veteran's Pension or Supervisor's Pension Benefit
- Federal Public Housing Assistance

You can also qualify for Lifeline 135 if your yearly household income is at or below 135% of the Federal Poverty Guidelines.

How to Apply for Lifeline 135

1. Apply online at www.lifelinesupport.org.
2. Apply by mail after downloading and printing the Lifeline application at www.lifelinesupport.org.
3. Visit the Palmerton Telephone business office for assistance. Office hours are Monday-Friday from 8 am -1 pm and 2 pm - 5 pm.



Thank You for Choosing Palmerton Telephone Company.

Lifeline 135 is limited to one discount per household and is nontransferable. For more information on this federal program, visit www.lifelinesupport.org, contact the **Palmerton Telephone business office** at 610.826.6650, stop by our customer service center, or visit our website at www.ptelco.com.

Best Regards,

Tim Hausman

General Manager, Palmerton Telephone Company



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Brain Teaser

Palmerton telephone is giving away a
\$25 Gift Card
to Claude's Creamery in Palmerton, PA.

I am the beginning of the end and the
end of time and space. I am essential to
creation, and I surround every place.
What am I?

To enter, email the correct answer to
ptcmktg@ptelco.com
with **May Brain Teaser** in the subject line.

Or send a 3"x 5" index card to
May Brain Teaser
613 Third Street
Palmerton, PA 18071

Please include your name, address,
daytime telephone number (to call only
if you win), and your Brain Teaser answer.

All entries must be received by **5/20/25**.

Good Luck!

MARCH 2025 WINNER

Congratulations to
Sal Sacco

of Kunkletown, PA.

Sal was the winner of a
\$25 Gift Card to Claude's Creamery
in Palmerton, PA.

MARCH TRIVIA QUESTION

In a race, you pass the
person in second place.
What place are you in now?

MARCH TRIVIA ANSWER

Second place

Customer Connection

May 2025

Product of the Month

RoboBLOCK

Spammers and scammers can use the internet to make calls from all over the world. They don't care if you're on the National Do Not Call Registry. Your best defense against unwanted calls is call blocking service like Palmerton Telephone's **RoboBLOCK**.



RoboBLOCK identifies and filters out scam and spam calls in real-time, helping to eliminate many of these annoying and misleading calls from ever reaching your. This ensures that the majority of calls our phone customers receive are legitimate.

The FCC allows phone companies like Palmerton Telephone to block robo callers using fake caller ID numbers upon request. So if you want to say goodbye to spam or scam interruptions and wasted time, contact us to add **RoboBLOCK** to your phone service for only \$1.00 per month. Call today at get **FREE** activation.

For more information or to order,
call **610.826.6650**.

