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610-826-6650 610-826-3444

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**465 Delaware Avenue
Palmerton, PA 18071**

Phone Feature of the Month: DISTINCTIVE RINGING / CALL WAITING TONE

Did you know that you can choose to identify calls you receive from specified phone numbers with a specific ring or call waiting tone?

With this feature, you create a "screening list" of phone numbers you would like to be identified with a distinctive ring/call waiting tone that is different than incoming calls from telephone numbers not on your list.

This feature can help identify calls that are important to you before you answer the phone or while you are currently on another call.

TO ACTIVATE THIS SERVICE, dial *61 (touch tone) or 1161 (rotary).

TO DISCONTINUE THIS SERVICE, dial *81 (touch tone) or 1181 (rotary).

This feature costs \$5.00/month.

**For more information,
call 610.826.6650.**



NOW AVAILABLE SIMPLIFIED ONLINE BILL PAYMENTS

We made it easier to
pay your bill.

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for more information.



Customer Connection

November 2025

From the Manager's Desk

Dear Valued Customer,

Safeguarding your personal information online is crucial in today's world full of cyber threats, data breaches, hacking, spam, and phishing schemes. Even doing something as simple as clicking on a link can expose you to financial loss, fraudulent/malicious online activity, and identity theft.

Here are a few tips that can help you minimize your digital risks.

Software Updates

Software updates can contain the latest security patches, so it is advisable to perform them as soon as you are notified about them. An easy way to ensure your electronics are up to date is to change your settings so that software updates are performed as soon as they are available.

Antivirus Software

There are many types of antivirus software out there, some are free while others are fee based. While most antivirus software scans for malware, ransomware, and spyware, we suggest looking for software that also includes firewall protection against cyber threats as well.

Strong/Unique Passwords

We cannot stress enough the importance of strong and unique passwords. And we *do not* recommend using the same password for more than one account. Here are some additional password suggestions to follow:

- Make your passwords 12-16 characters long
- Use a combination of letters (lower and upper case) along with numbers and symbols
- Do not include personal information in your passwords
- Don't save your passwords on your computer or in a notebook stored next to your computer
- Consider using a password manager (an application) to securely save all of your passwords. Please note, this option usually comes with a fee.

Turn Off Autofill Options

While convenient, autofill options can be dangerous if a bad actor gains access to your electronic devices.

Be Cautious with URLs

Not sure if a URL is legitimate or not, here are a few steps you can take:

- Look for URLs starting in HTTPS instead of simply HTTP. While it is only one letter, HTTPS has additional security layers that encrypt the communications between your browser and the website you are on. HTTP lacks this feature and is less secure if you are providing sensitive/personal information.
- If you are still unsure of a URL, you can simply copy and paste the questionable URL into Google's safe browsing site status bar to check if it is legitimate.

With so much of our personal information on our electronic devices, these are just a few tips to help safeguard you against cyber threats.

Thank You for Choosing Palmerton Telephone Company.

Best Regards,
Tim Hausman
General Manager, Palmerton Telephone Company

October Brain Teaser

Palmerton Telephone is giving away a
\$25 Gift Card
to Claude's Creamery in Palmerton, PA.

A doctor and a bus driver are both in love with the same woman. The bus driver had to go on a long trip that would last a week. Before he left, he gave her seven apples. Why?

ALL ENTRIES MUST INCLUDE THE FOLLOWING:

Your Name, Address, and
Daytime Telephone Number

To enter by email:

Send your answer and information to
ptcmktg@ptelco.com
with **November Brain Teaser** in the subject line.

To enter by mail:

Send a 3"x 5" index card
with your answer and information to
November Brain Teaser
613 Third Street
Palmerton, PA 18071

ENTRIES MUST BE RECEIVED BY 10/20/25

Good Luck!

SEPTEMBER 2025 WINNER

Congratulations to

Kathy Beidleman

of Kunkletown, PA.

Kathy is the winner of a
\$25 Gift Card to Claude's Creamery
in Palmerton, PA.

SEPTEMBER TRIVIA QUESTION

What four-letter word can be written
forward, backward, or upside down and
can still be read from left to right?

SEPTEMBER TRIVIA ANSWER

NOON

Customer Connection

November 2025

Product of the Month

RoboBLOCK

Few things are as frustrating as those intrusive spam calls disrupting our daily lives - especially if you are working from home or enjoying family time. Spammers and scammers don't care if you're on the National Do Not Call Registry and use the internet to make calls from all over the world.

RoboBLOCK identifies and filters out scam and spam calls in real-time, helping eliminate many of these annoying and misleading calls from ever reaching your home phone.



The FCC allows phone companies to block robo callers using fake caller ID numbers upon request. Palmerton Telephone offers **RoboBLOCK** for only \$1.00 per month to help block these calls and ensure that the majority of calls you receive are legitimate.

So, if you want to say goodbye to spam or scam interruptions and wasted time, contact us to add **RoboBLOCK** to your Palmerton Telephone home phone service.



Order in November and get FREE ACTIVATION.

For more information,
visit our website at
www.ptelco.com
or call Palmerton Telephone
at **610.826.6650** to order.

