



Palmerton TELEPHONE

A PENCOR COMPANY

Keeping you connected

www.ptelco.com

Customer Service 610-826-6650
Repair Service 610-826-3444

Palmerton Office 610-826-2115
Gilbert Office 610-826-9321

465 Delaware Avenue
Palmerton, PA 18071

Phone Feature of the Month: SELECTIVE CALL FORWARDING

Palmerton Telephone's **Selective Call Forwarding** allows you to forward incoming calls from up to ten telephone numbers within the 610 calling area to another phone number.

Calls made using this service are subject to the regular local or toll charges.

Selective Call Forwarding is \$3.50 per month when added to your phone service.

To activate this service:

- Dial *63 (tone) or 1163 (rotary)

To deactivate this service:

- Dial *83 (tone) or 1183 (rotary)



For more information, please call **610.826.6650**.

Community Calendar

If you'd like to see what's happening to benefit non-profit groups in our area, visit our

Community Events Calendar at www.ptelco.com. Just select the "Menu", and then "Community Calendar".



Customer Connection

March 2026

From the Manager's Desk

Dear Valued Customer,

The Federal Communications Commission (FCC) worked with the Federal Trade Commission to develop the national **Do Not Call Registry**, which is designed to stop unwanted sales calls from real companies that follow the law. The Registry does not block calls, but it provides registered telemarketers with a list of numbers (both home or mobile) not to call.

It is important to note that the Registry does not stop all unwanted calls. **Here are some types of calls that the Registry won't prevent:**

- Calls from illegal scammers which can originate anywhere in the world. Using call-blocking services to prevent these types of calls is highly recommended.
- Calls from companies you have recently done business with or ones you have given written permission for them to call you. In these instances, you can ask the companies to stop calling you.
- **The following calls are still allowed under the FTC rules for the Registry**, as long as they do not include a sales pitch:

- Political Calls
- Charitable Calls
- Debt Collection Calls
- Purely Informational Calls
- Surveys



Register Your Phone

You can register your home or mobile phone for free simply by going to www.DoNotCall.gov or by calling 1.888.382.1222 from the phone you want to register.

If you register online, you will get an email with a link to complete your registration within the next 72 hours.

Please note that it can take up to 31 days for sales calls to stop once you are on the registry. Your registration will never expire and will only be removed if the number is disconnected and reassigned, or if you ask to remove it.



Report Unwanted Calls

After 31 days of being on the Registry, you can report unwanted sales calls from legitimate businesses by going to www.DoNotCall.gov/report. Some information you will be asked is the phone number from where you received the call, the time the call was received, if the call was a robocall, if it was a phone call or mobile text message, and what the call was about.

When reporting an unwanted call, please keep in mind the types of calls the Registry will not prevent.

As stated earlier, the **Do Not Call Registry** was designed to work with legitimate businesses to provide a list of phone numbers that have requested to be excluded from their telemarketing. It does not prevent all calls, or illegal spam/scam calls. Using our **ROBOBLOCK** or other call blocking services is highly recommended to help limit these types of calls.

Thank You for Choosing Palmerton Telephone.

Best Regards,

Tim Hausman

General Manager,
Palmerton Telephone Company





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Customer Connection

March 2026

March Brain Teaser

Palmerton Telephone is giving away a
\$25 Gift Card
to Claude's Creamery in Palmerton, PA.

Name the next three letters
in this combination: OTTFFSS.

ALL ENTRIES MUST INCLUDE THE FOLLOWING:

Your Name, Address, and
Daytime Telephone Number

To enter by email:

Send your answer and information to
ptcmarketing@ptelco.com
with **March Brain Teaser** in the subject line.

To enter by mail:

Send a 3"x 5" index card
with your answer and information to
March Brain Teaser
613 Third Street
Palmerton, PA 18071

ENTRIES MUST BE RECEIVED BY 3/20/26

Good Luck!

JANUARY 2026 WINNER

Congratulations to

Dennis Behler

of Palmerton, PA.

Dennis is the winner of a
\$25 Gift Card to Claude's Creamery
in Palmerton, PA.

JANUARY 2026 TRIVIA QUESTION

Divide 30 by half and add 10.
What do you get?

JANUARY 2026 TRIVIA ANSWER

70 ($30 \div 0.5 = 60$ and $60 + 10 = 70$)

Product of the Month

INTERNET

Palmerton Telephone offers several different internet options to get you through your day-to-day lives, whether you are using email, working from home, streaming, gaming, or simply surfing the internet or social media.

FIBER INTERNET - available in limited areas

With faster and symmetrical speeds for downloads and uploads, Palmerton Telephone's Fiber Internet is faster and reliable with less lag time and greater bandwidth. Choose between two Fiber Internet packages:

FIBER 100

Downloads/Uploads up to 100 Mbps

\$39.95/month

for stand-alone Fiber Internet

FIBER 50

Downloads/Uploads up to 50 Mbps

\$29.95/month

for stand-alone Fiber Internet



DSL INTERNET - available in non-fiber areas

Our DSL service offers a constant, always-on high speed internet connection that doesn't tie up your phone line, so you will never get a busy signal just for being online. Choose between two DSL Internet packages:

Accelerate 10.0

Downloads up to 10 Mbps / Uploads up to 1 Mbps

\$49.95/month

for stand-alone Internet

Accelerate 5.0

Downloads up to 5 Mbps / Uploads up to 1 Mbps

\$39.95/month

for stand-alone Internet



Plus, you can **save \$10/month** when you bundle your Palmerton Telephone Internet service with our Phone service with our Val-YOU Package!

For more information about our internet service, visit our website at www.ptelco.com or call Palmerton Telephone at 610.826.6650 to order.

