

www.ptelco.com

Customer Service **Repair Service**
610-826-6650 610-826-3444

Palmerton Office **Gilbert Office**
610-826-2115 610-826-9321

**465 Delaware Avenue
Palmerton, PA 18071**

Phone Feature of the Month:

DISTINCTIVE CALL RING / CALL WAITING TONE

Palmerton Telephone's **Distinctive Call Ring / Call Waiting Tone** provides special identification for calls received from telephone numbers you specify on a screening list.

When a call is received from one of the numbers, you are alerted with a distinctive ring or call waiting tone. Incoming calls from telephone numbers not on your list will produce a normal ringing pattern or call waiting tone.

To use this service:

Dial *61 (tone) or 1161 (rotary).

To discontinue this service:

Dial *81 (tone) or 1181 (rotary).

Distinctive Call Ring / Call Waiting Tone is \$5.00/month.

For more
information,
call
610.826.6650



Customer Connection

July 2026

From the Manager's Desk

Dear Valued Customer,

Paying your Palmerton Telephone bill online saves time and effort, enables you to avoid late fees and penalties, is more secure than paper checks, and offers flexibility and control over your account. Our online payment option complies with all state and federal regulations to keep your payment and personal information secure.

In the past, you may have been hesitant to use online bill payment because you of security concerns with providing your bank or credit card information online. Sending checks through the mail or even paying in office just seemed safer and more secure. These days, however, your personal information is more at risk for theft if it is sent through the mail.

WHY PAY YOUR BILL ONLINE

- **Paying online saves time and effort.**
No need to write and send checks through the mail or stop by our local office to make a payment in person.
- **Paying online is cost effective.**
You can eliminate the cost for checks, postage, or gas to drive to our office to make a payment. There is currently no charge to pay your bill online.
- **Payment flexibility.**
You can pay your Palmerton Telephone bill with a major credit card (Visa, MasterCard, or Discover), eCheck (directly from your account), PayPal or PayPal Credit, Venmo, Amazon Pay, Apple Pay, or Google Pay.
- **Payment options.**
You can choose to make one-time payments or set up automatic payments to have your bill paid monthly on the same date so that you don't have to remember to pay your bill each month.
- **Avoid Late Fees or Penalties.**
By paying online, you no longer have to worry about your payment getting delayed, lost, or stolen in the mail. Setting up automatic payments also helps avoid these fees/penalties when you forget to pay your bill on time.



SIGN UP FOR e-BILL FOR ADDITIONAL BENEFITS

- Receive monthly emails when your bill is ready to view online.
- Access a historical record of your past 12 monthly Palmerton Phone bills.
- Call us to go paperless and have your monthly bill emailed to you.

Whether you choose to pay your Palmerton bills via mail, in person, or online is up to you. Our goal is simply to provide information on the payment options available to you so that you can choose the method that works best for you.

Thank You for Choosing Palmerton Telephone.

Best Regards,

Tim Hausman

General Manager,
Palmerton Telephone Company





**Palmerton
TELEPHONE**

A PENCOR COMPANY

Keeping you connected

www.ptelco.com

July Brain Teaser

One Palmerton Telephone customer will win a **\$25 Claude's Creamery Gift Card** by correctly answering this brain teaser.

The sun bakes them, the hand breaks them, the foot treads them, and the mouth tastes them.
What are they?

ALL ENTRIES MUST INCLUDE THE FOLLOWING:

Your Name, Address, and
Daytime Telephone Number

To enter by email:

Send your answer and information to ptcmktg@ptelco.com with **July Brain Teaser** in the subject line.

To enter by mail:

Send a 3"x 5" index card with your answer and information to
July Brain Teaser
613 Third Street
Palmerton, PA 18071

ENTRIES MUST BE RECEIVED BY 7/20/26

Good Luck!

MAY 2026 WINNER

Congratulations to

Bruce Hartman

of Palmerton, PA.

Bruce is the winner of a \$25 Gift Card to Claude's Creamery in Palmerton, PA.

MAY 2026 TRIVIA QUESTION

You're in a dark room with a candle, a wood stove, and a gas lamp. You only have one match. Which do you light first?

MAY 2026 TRIVIA ANSWER

The match.

Customer Connection

July 2026

Product of the Month

INTERNET

These days, the Internet is an integral part of our daily lives, providing access to communications (emails, messaging apps, and social media), information, commerce (online shopping, banking, etc.), education, and entertainment (streaming, gaming, and social networking).

Palmerton Telephone offers internet options to assist with these daily activities.

FIBER INTERNET - available in limited areas

Fiber Internet offers faster and symmetrical speeds for downloads and uploads, less lag time, and greater bandwidth. Two Fiber Internet packages are available:



FIBER 100

Downloads/Uploads up to 100 Mbps

\$39.95/month

for stand-alone Fiber Internet

FIBER 50

Downloads/Uploads up to 50 Mbps

\$29.95/month

for stand-alone Fiber Internet

DSL INTERNET - available in non-fiber areas

DSL Internet offers a constant, always-on high speed internet connection that doesn't tie up your phone line. Two DSL Internet packages are available.

Accelerate 10.0

Downloads up to 10 Mbps / Uploads up to 1 Mbps

\$49.95/month

for stand-alone Internet

Accelerate 5.0

Downloads up to 5 Mbps / Uploads up to 1 Mbps

\$39.95/month

for stand-alone Internet



Save \$10/month when you bundle your Palmerton Telephone Internet with our Phone service with our Val-YOU Package!



For more information about our internet service, visit our website at www.ptelco.com or call Palmerton Telephone at 610.826.6650 to order.