

www.ptelco.com

Customer Service **Repair Service**
610-826-6650 610-826-3444

Palmerton Office **Gilbert Office**
610-826-2115 610-826-9321

465 Delaware Avenue
Palmerton, PA 18071

Phone Feature of the Month: TEEN LINE

If you have a child at the age where you are not yet ready to provide them with a cell phone, but they want their independence, our **TEEN LINE** may be the answer you are looking for.

This feature provides up to four phone numbers on one phone line. Incoming calls for each number can be identified by a distinctive and unique ringing pattern, giving your child the sense of independence they are looking for.

TEEN LINE SERVICE is \$4.50 per month when added to your current phone service.

For more
information,
call
610.826.6650



Community Calendar

If you'd like to see what's happening to benefit non-profit groups in our area, visit our

Community Events Calendar at www.ptelco.com. Just select the "Menu", and then "Community Calendar".



Customer Connection

August 2026

From the Manager's Desk

Dear Valued Customer,

It's a new school year, and for you and any school age dependents, that means it's time for new adventures, new experiences, homework, research projects, and many other school activities that extend beyond regular school hours.

Internet access is a key component in today's education, whether it is used for online research, video presentations, group project zoom meetings, or possible virtual classes during extreme weather events.

PALMERTON TELEPHONE INTERNET OPTIONS ARE AVAILABLE

Palmerton Telephone offers reliable and affordable internet packages to meet these educational needs, and more. Our Fiber Internet (available in limited areas) or DSL Internet, provide optimal connections to support your student's academic growth.

Visit www.ptelco.com to view the internet package options available to you.

PALMERTON TELEPHONE OFFERS A TEEN LINE OPTION

If you have a school-age student in your household and you are not yet ready for them to have their own cell phone, our Teen Line may be a viable option until they are ready for their own phone. More information about our Teen Line option is available to the left in the Phone Feature of the Month.

WISHING YOU AND YOUR CHILD A SUCCESSFUL SCHOOL YEAR

Our local customer support team is here to help by answering any questions you may have about our internet packages or other services to help you and your child. Simply stop by our local office, visit our website at www.ptelco.com, or give us a call at **610.826.6650** to see how we may be of service.



Thank You for Choosing Palmerton Telephone.

Best Regards,

Tim Hausman

General Manager,
Palmerton Telephone Company





**Palmerton
TELEPHONE**

A PENCOR COMPANY

Keeping you connected

www.ptelco.com

August Brain Teaser

One Palmerton Telephone customer will win a
\$25 Claude's Creamery Gift Card
by correctly answering this brain teaser.

What is black when you purchase it,
red when you use it, and
gray when you throw it away?

ALL ENTRIES MUST INCLUDE THE FOLLOWING:

Your Name, Address, and
Daytime Telephone Number

To enter by email:

Send your answer and information to
ptcmarketing@ptelco.com
with **August Brain Teaser** in the subject line.

To enter by mail:

Send a 3"x 5" index card
with your answer and information to
August Brain Teaser
613 Third Street
Palmerton, PA 18071

ENTRIES MUST BE RECEIVED BY 8/20/26

Good Luck!

JUNE 2026 WINNER

**Congratulations to
Gerald Frable**

of Kunkletown, PA.

Gerald is the winner of a
\$25 Gift Card to Claude's Creamery
in Palmerton, PA.

JUNE 2026 TRIVIA QUESTION

If you wrote all the numbers from 1 to 100,
how many times would you write the digit 9?

JUNE 2026 TRIVIA ANSWER

The digit 9 would appear 20 times.

Customer Connection

August 2026

Product of the Month

VAL-YOU PACKAGE

Save Money when you bundle your phone services with Palmerton Telephone's **VAL-YOU PACKAGE**, and get everything below for only **\$39.49 per month!***



Touch Tone

Provides your basic telephone service.



Unlimited Local and Long Distance

Get unlimited minutes of direct local and long distance dialed calls (through Palmerton Long Distance) to anywhere within the U.S., Canada, Mexico, Puerto Rico, The U.S. Virgin Islands, Guam, and the Northern Mariana. Calls outside of these areas will be billed at rates established by Palmerton Long Distance.



Voice Mail

Hear messages that callers leave in your mailbox when you are unable to answer their call. New messages are saved for 30 days.



Deluxe Caller ID

Incoming phone numbers and caller names will be displayed between the first and second rings on the caller ID display unit you provide.



Repeat Call

If you call a number and it is busy, this feature will automatically redial that number for up to 30 minutes. If the call goes through, you will be notified by a distinctive ring.



Call Forwarding

Forward incoming calls to another telephone number you provide if you are unavailable to answer incoming calls at your regular phone number.



Call Waiting

If you get an incoming call while you are already on the phone, you will be able to put your current call on hold to answer the new call. You can also choose to ignore the second call.



Return Call

You can call the number of your last incoming call. This feature will automatically redial that number for up to 30 minutes. If the call goes through, you will be notified by a distinctive ring.



Three-Way Calling

Add another caller to an existing call.



30-Number Speed Dial

Set up to 30 phone numbers for quicker access.

Bundle and Save with our

VAL-YOU PACKAGE!

Order by August 31, 2026

to receive

FREE ACTIVATION!

For more information or to order, call
610.826.6650.

